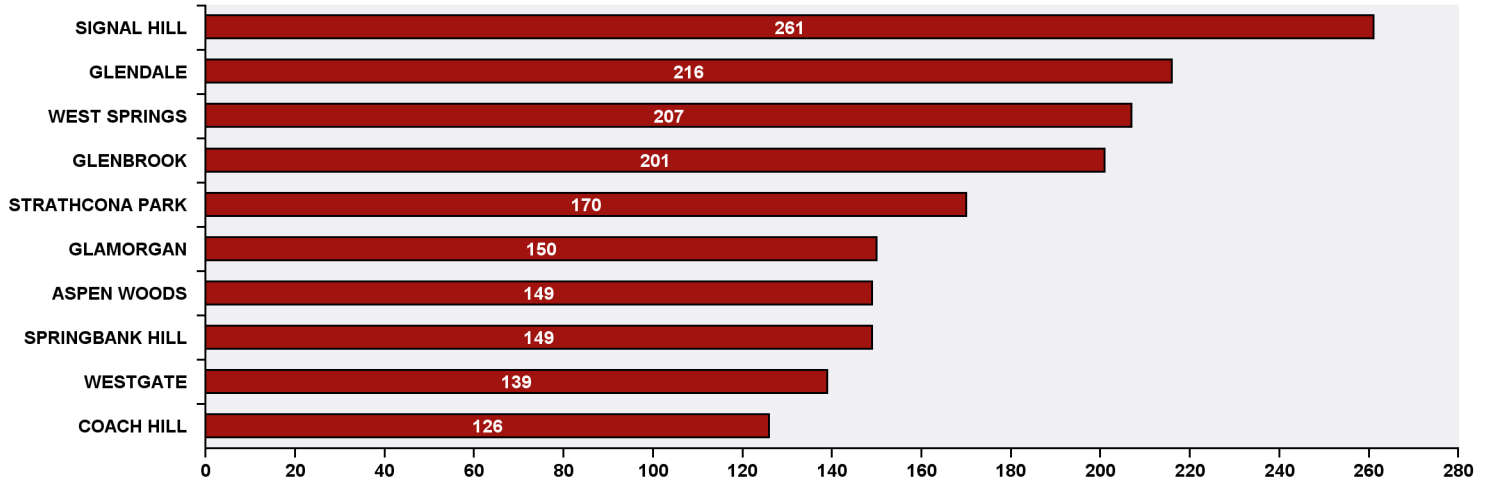


Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	126	6.1%
Finance - Property Tax Account Inquiry	121	5.8%
WRS - Cart Management	78	3.7%
Bylaw - Tree - Shrub Infraction	64	3.1%
Finance - ONLINE TIPP Agreement Request	61	2.9%
Roads - Snow and Ice Control	57	2.7%
Roads - Streetlight Maintenance	56	2.7%
WATS - Catch Basin Concerns	51	2.5%
CBS Inspection - Electrical	50	2.4%
CBS Inspection - Residential Improvement Project - RIP	45	2.2%
WRS - Recycling - Blue Cart	45	2.2%
WRS - Waste - Residential	45	2.2%
Roads - Backlane Maintenance	43	2.1%
WATS - Construction Inquiry	43	2.1%
WATS - Sewage Back-up	38	1.8%
CBS Inspection - Plumbing	37	1.8%
Parks - Tree Concern - WAM	35	1.7%
Parks - Wildlife Sightings	31	1.5%
WATS - Water Main Break or Leak	29	1.4%
311 Contact Us	28	1.3%
Total Top 20 SR Types	1,083	52.0%
Total Other SRs	998	48.0%
Total SRs for Ward	2,081	100.0%