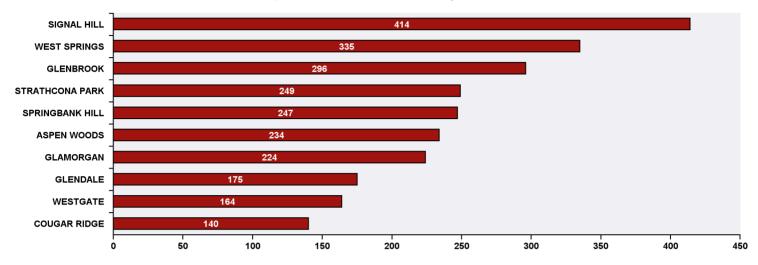


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in May 2018

Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Roadway Maintenance	176	6.1%
Parks - Tree Concern - WAM	141	4.9%
Finance - ONLINE TIPP Agreement Request	134	4.6%
Roads - Street Cleaning	122	4.2%
Finance - Property Tax Account Inquiry	96	3.3%
WRS - Cart Management	96	3.3%
Bylaw - Temporary Signs Infraction on City Property	94	3.2%
WRS - Compost - Green Cart	87	3.0%
WRS - Waste - Residential	83	2.9%
CBS Inspection - Electrical	70	2.4%
311 Contact Us	66	2.3%
Finance - TIPP Agreement Request	59	2.0%
WRS - Recycling - Blue Cart	59	2.0%
Bylaw - Material on Public Property	52	1.8%
CBS Inspection - Plumbing	50	1.7%
Parks - Wildlife Sightings	48	1.7%
WATS - Water Consumption Appointment	47	1.6%
CBS Inspection - SCP - New Home	46	1.6%
CBS Inspection - Residential Improvement Project - RIP	42	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	35	1.2%
Roads - Sidewalk - Curb and Gutter Repair	35	1.2%
Total Top 20 SR Types	1,638	56.4%
Total Other SRs	1,265	43.6%
Total SRs for Ward	2,903	100.0%