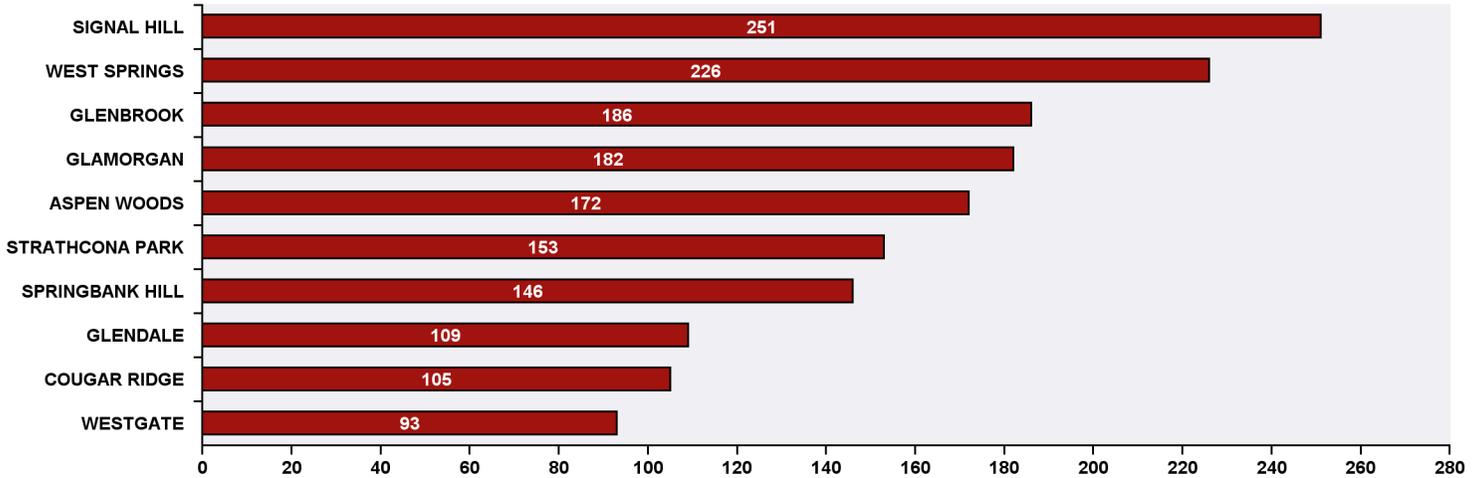




## Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	115	6.0%
Roads - Snow and Ice Control	101	5.3%
Bylaw - Snow and Ice on Sidewalk	83	4.3%
WRS - Recycling - Blue Cart	78	4.1%
Finance - ONLINE TIPP Agreement Request	74	3.9%
WRS - Cart Management	71	3.7%
CBS Inspection - Electrical	69	3.6%
Finance - TIPP Agreement Request	61	3.2%
WRS - Compost - Green Cart	57	3.0%
CBS Inspection - Residential Improvement Project - RIP	52	2.7%
WRS - Waste - Residential	47	2.5%
CT - Employee Conduct	42	2.2%
CBS Inspection - Gas	41	2.1%
Parks - Wildlife Sightings	39	2.0%
Roads - Streetlight Maintenance	39	2.0%
CBS Inspection - SCP - New Home	37	1.9%
CBS Inspection - Furnace Replacement	36	1.9%
CBS Inspection - Plumbing	33	1.7%
CNS - Subsidized Programs - Fair Entry	31	1.6%
Parks - Snow and Ice Concerns - WAM	28	1.5%
<b>Total Top 20 SR Types</b>	<b>1,134</b>	<b>59.3%</b>
<b>Total Other SRs</b>	<b>778</b>	<b>40.7%</b>
<b>Total SRs for Ward</b>	<b>1,912</b>	<b>100.0%</b>

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units  
 \*\*The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.