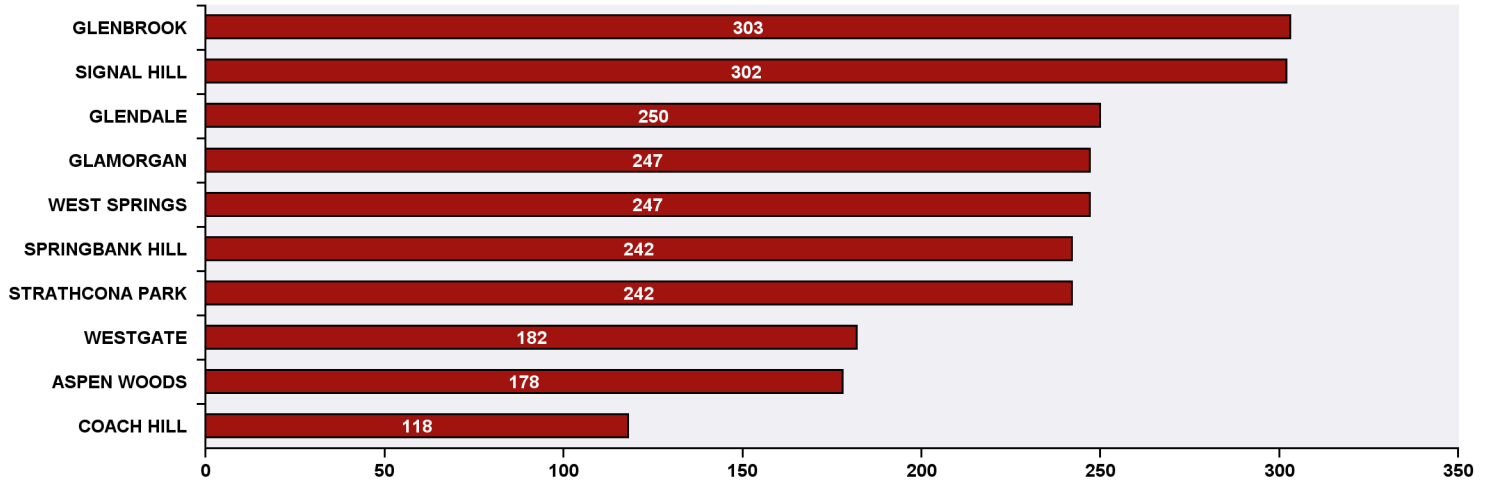




Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Waste - Residential	180	6.8%
Roads - Backlane Maintenance	144	5.4%
Bylaw - Tree - Shrub Infraction	95	3.6%
WRS - Compost - Green Cart	91	3.4%
WRS - Cart Management	86	3.2%
Roads - Snow and Ice Control	79	3.0%
Finance - Property Tax Account Inquiry	78	2.9%
CBS Inspection - Residential Improvement Project - RIP	66	2.5%
Roads - Streetlight Maintenance	66	2.5%
Finance - ONLINE TIPP Agreement Request	64	2.4%
WRS - Recycling - Blue Cart	63	2.4%
CBS Inspection - Electrical	57	2.1%
City Clerk's - Olympic VOTE 2018	57	2.1%
Bylaw - Snow and Ice on Sidewalk	49	1.8%
Roads - Dead Animal Pick-Up	49	1.8%
CBS Inspection - Furnace Replacement	48	1.8%
CBS Inspection - Gas	40	1.5%
Finance - TIPP Agreement Request	39	1.5%
Parks - Tree Concern - WAM	38	1.4%
Bylaw - Material on Public Property	37	1.4%
Bylaw - Temporary Signs Infraction on City Property	37	1.4%
WATS - Water Consumption Appointment	37	1.4%
Total Top 20 SR Types	1,500	56.4%
Total Other SRs	1,160	43.6%
Total SRs for Ward	2,660	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.