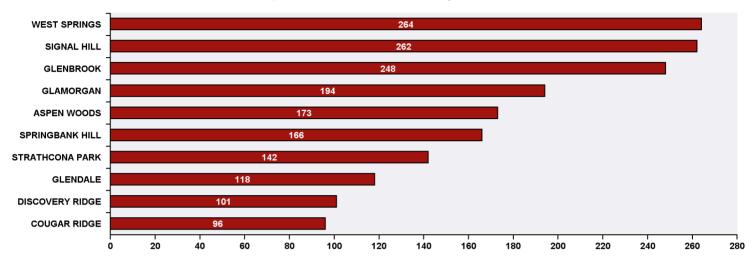


## 311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in September 2017

## Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	92	4.6%
WRS - Cart Management	72	3.6%
Finance - ONLINE TIPP Agreement Request	68	3.4%
WRS - Waste - Residential	65	3.3%
Parks - Tree Concern - WAM	58	2.9%
CBS Inspection - Electrical	57	2.9%
CBS Inspection - Residential Improvement Project - RIP	55	2.8%
WRS - Compost - Green Cart	54	2.7%
WRS - Recycling - Blue Cart	51	2.6%
Bylaw - Temporary Signs Infraction on City Property	38	1.9%
Finance - TIPP Agreement Request	36	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	33	1.7%
311 Contact Us	31	1.6%
CBS Inspection - Furnace Replacement	31	1.6%
Roads - Traffic Signal Timing Inquiry	30	1.5%
AS - Animal at Large	29	1.5%
CBS Inspection - Gas	29	1.5%
Roads - Dead Animal Pick-Up	29	1.5%
Bylaw - Material on Public Property	27	1.4%
CBS - RIM - Property Research	27	1.4%
Roads - Roadway Maintenance	27	1.4%
Total Top 20 SR Types	939	47.2%
Total Other SRs	1,052	52.8%
Total SRs for Ward	1,991	100.0%