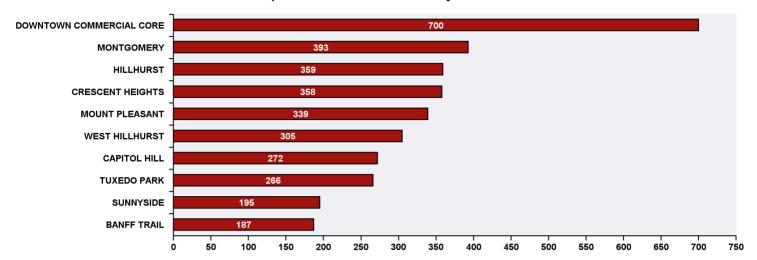
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in April 2018





Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Roadway Maintenance	278	6.1%
Corporate - Graffiti Concerns	194	4.2%
CBS Inspection - Commercial or Multi-Family	153	3.3%
WRS - Cart Management	133	2.9%
Finance - Property Tax Account Inquiry	131	2.9%
CBS Inspection - SCP - New Home	111	2.4%
Roads - Backlane Maintenance	109	2.4%
Bylaw - Snow and Ice on Sidewalk	99	2.2%
CT - Employee Conduct	98	2.1%
CBS Inspection - Electrical	93	2.0%
WRS - Waste - Residential	91	2.0%
311 Contact Us	84	1.8%
Parks - Tree Concern - WAM	79	1.7%
Roads - Sidewalk - Curb and Gutter Repair	77	1.7%
WATS - Sewage Back-up	77	1.7%
Roads - Signs - Missing - Damaged	70	1.5%
Roads - Debris on Street/Sidewalk/Boulevard	69	1.5%
Bylaw - Material on Public Property	66	1.4%
Finance - ONLINE TIPP Agreement Request	66	1.4%
Roads - Streetlight Maintenance	60	1.3%
Total Top 20 SR Types	2,138	46.7%
Total Other SRs	2,438	53.3%
Total SRs for Ward	4,576	100.0%