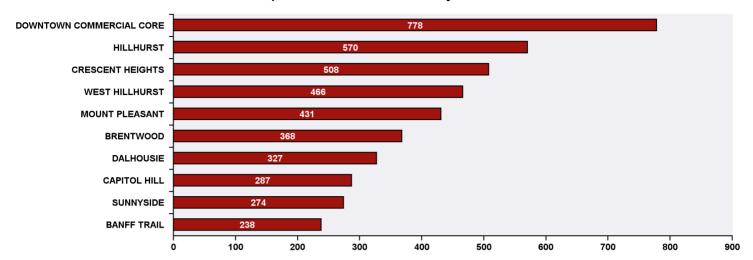
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in August 2017





Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	372	6.1%
Corporate - Graffiti Concerns	296	4.8%
WRS - Waste - Residential	241	3.9%
Bylaw - Long Grass - Weeds Infraction	171	2.8%
WRS - Green Cart Rollout	157	2.6%
WRS - Cart Management	150	2.4%
CBS Inspection - Commercial or Multi-Family	149	2.4%
Finance - Property Tax Account Inquiry	149	2.4%
WRS - Recycling - Blue Cart	144	2.4%
CBS Inspection - Electrical	142	2.3%
WRS - Compost - Green Cart	133	2.2%
Roads - Streetlight Maintenance	125	2.0%
Roads - Sidewalk - Curb and Gutter Repair	111	1.8%
CBS Inspection - SCP - New Home	109	1.8%
CT - Employee Conduct	102	1.7%
Roads - Roadway Maintenance	102	1.7%
Roads - Dead Animal Pick-Up	97	1.6%
WATS - Sewage Back-up	91	1.5%
Finance - TIPP Agreement Request	83	1.4%
311 Contact Us	82	1.3%
Total Top 20 SR Types	3,006	49.1%
Total Other SRs	3,120	50.9%
Total SRs for Ward	6,126	100.0%