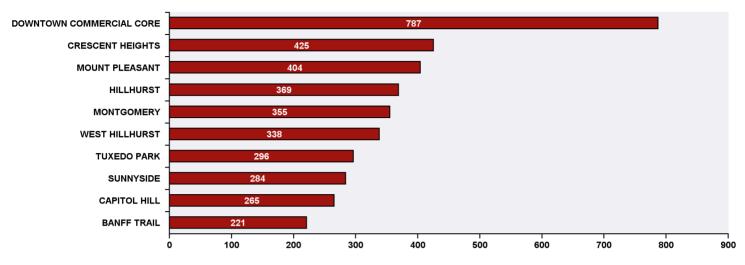


## 311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in August 2018

## Top 10 Communities in Ward 7 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CBS Inspection - Commercial or Multi-Family	230	4.4%
Parks - Tree Concern - WAM	225	4.4%
CBS Inspection - Electrical	179	3.5%
Corporate - Graffiti Concerns	170	3.3%
CBS Inspection - SCP - New Home	164	3.2%
Finance - Property Tax Account Inquiry	121	2.3%
CT - Employee Conduct	117	2.3%
Roads - Sidewalk - Curb and Gutter Repair	114	2.2%
Roads - Roadway Maintenance	106	2.0%
WRS - Cart Management	106	2.0%
Roads - Backlane Maintenance	103	2.0%
Bylaw - Long Grass - Weeds Infraction	85	1.6%
311 Contact Us	84	1.6%
Roads - Debris on Street/Sidewalk/Boulevard	84	1.6%
Bylaw - Material on Public Property	78	1.5%
WRS - Waste - Residential	76	1.5%
Roads - Dead Animal Pick-Up	73	1.4%
WATS - Sewage Back-up	73	1.4%
Finance - ONLINE TIPP Agreement Request	72	1.4%
CBS Inspection - Plumbing	65	1.3%
Total Top 20 SR Types	2,325	45.0%
Total Other SRs	2,847	55.0%
Total SRs for Ward	5,172	100.0%