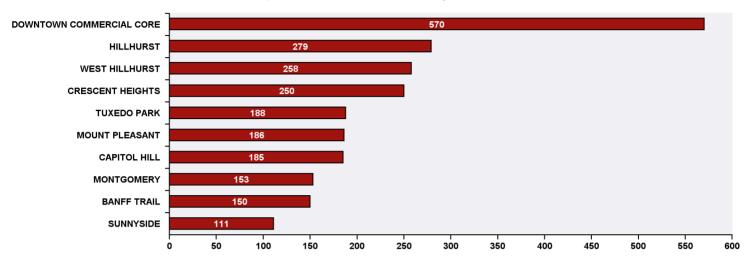


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in December 2018

Top 10 Communities in Ward 7 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	278	9.0%
CBS Inspection - Commercial or Multi-Family	133	4.3%
CT - Employee Conduct	107	3.5%
CT - Bus Route or Bus Schedule	100	3.2%
CBS Inspection - SCP - New Home	73	2.4%
Finance - ONLINE TIPP Agreement Request	70	2.3%
Corporate - Graffiti Concerns	69	2.2%
Finance - Property Tax Account Inquiry	69	2.2%
CBS Inspection - Electrical	68	2.2%
WATS - Sewage Back-up	68	2.2%
Parks - Snow and Ice Concerns - WAM	65	2.1%
WRS - Cart Management	64	2.1%
Roads - Traffic or Pedestrian Light Repair	62	2.0%
Roads - Streetlight Maintenance	60	1.9%
Roads - Signs - Parking	56	1.8%
Roads - Snow and Ice Control	55	1.8%
WRS - Waste - Residential	50	1.6%
CT - Fair Entry Inquiry	45	1.5%
Roads - Debris on Street/Sidewalk/Boulevard	45	1.5%
Bylaw - Material on Public Property	41	1.3%
Total Top 20 SR Types	1,578	51.0%
Total Other SRs	1,517	49.0%
Total SRs for Ward	3,095	100.0%