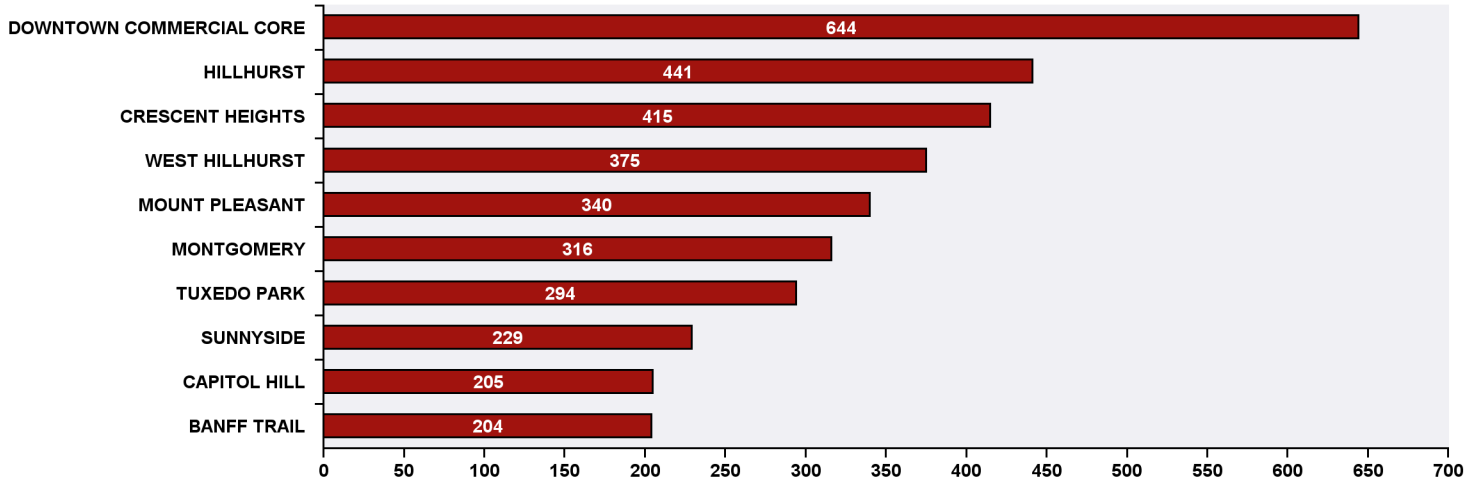


### Top 10 Communities in Ward 7 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	779	17.3%
Roads - Snow and Ice Control	596	13.2%
CBS Inspection - Commercial or Multi-Family	137	3.0%
Parks - Snow and Ice Concerns - WAM	110	2.4%
CBS Inspection - SCP - New Home	106	2.3%
Corporate - Graffiti Concerns	100	2.2%
CT - Employee Conduct	99	2.2%
Roads - Roadway Maintenance	92	2.0%
CBS Inspection - Electrical	82	1.8%
WRS - Waste - Residential	82	1.8%
Finance - Property Tax Account Inquiry	72	1.6%
WATS - Sewage Back-up	65	1.4%
WRS - Cart Management	65	1.4%
Finance - Business Tax Inquiry	57	1.3%
Finance - ONLINE TIPP Agreement Request	55	1.2%
311 Contact Us	52	1.2%
Bylaw - Tree - Shrub Infraction	48	1.1%
Roads - Traffic or Pedestrian Light Repair	47	1.0%
WRS - Recycling - Blue Cart	44	1.0%
CBS Inspection - Plumbing	43	1.0%
<b>Total Top 20 SR Types</b>	<b>2,731</b>	<b>60.5%</b>
<b>Total Other SRs</b>	<b>1,781</b>	<b>39.5%</b>
<b>Total SRs for Ward</b>	<b>4,512</b>	<b>100.0%</b>