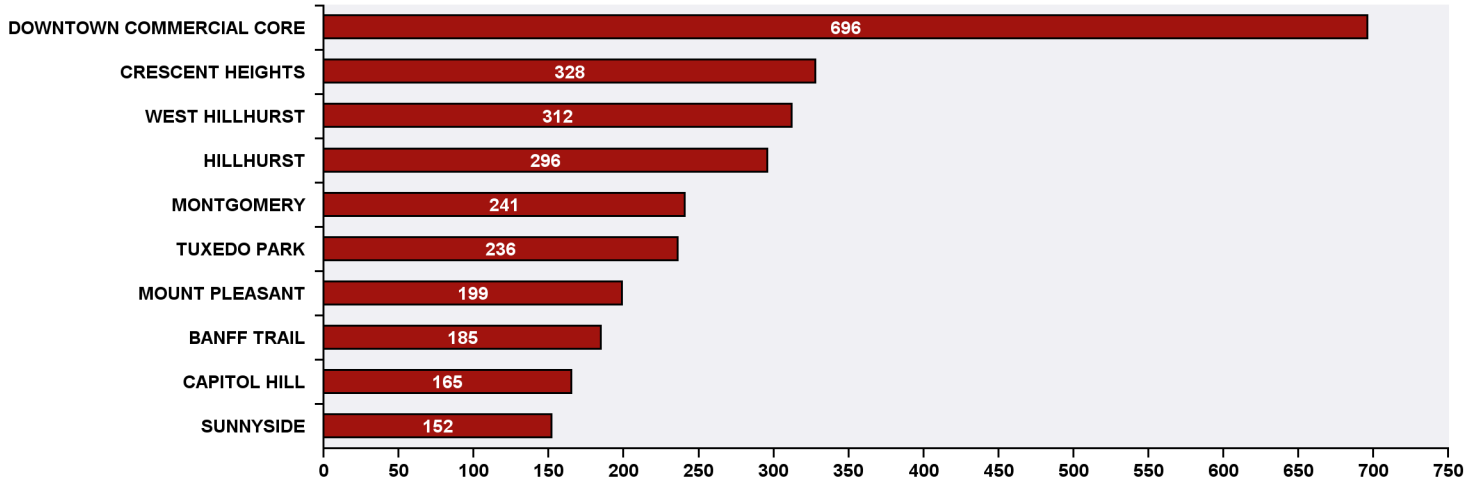


Top 10 Communities in Ward 7 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	518	13.9%
Roads - Snow and Ice Control	270	7.2%
CBS Inspection - Commercial or Multi-Family	148	4.0%
CT - Employee Conduct	137	3.7%
Finance - Property Tax Account Inquiry	82	2.2%
CBS Inspection - SCP - New Home	80	2.1%
CBS Inspection - Electrical	73	2.0%
WATS - Sewage Back-up	69	1.8%
Finance - ONLINE TIPP Agreement Request	68	1.8%
Parks - Snow and Ice Concerns - WAM	66	1.8%
Roads - Signs - Parking	64	1.7%
Roads - Traffic or Pedestrian Light Repair	64	1.7%
CT - Bus Route or Bus Schedule	63	1.7%
CBS - RIM - Property Research	51	1.4%
Roads - Signs - Missing - Damaged	51	1.4%
WRS - Cart Management	51	1.4%
311 Contact Us	44	1.2%
Roads - Traffic Signal Timing Inquiry	44	1.2%
Corporate - Graffiti Concerns	43	1.2%
CBS Inspection - Cancellation or Reschedule	38	1.0%
Total Top 20 SR Types	2,024	54.2%
Total Other SRs	1,713	45.8%
Total SRs for Ward	3,737	100.0%