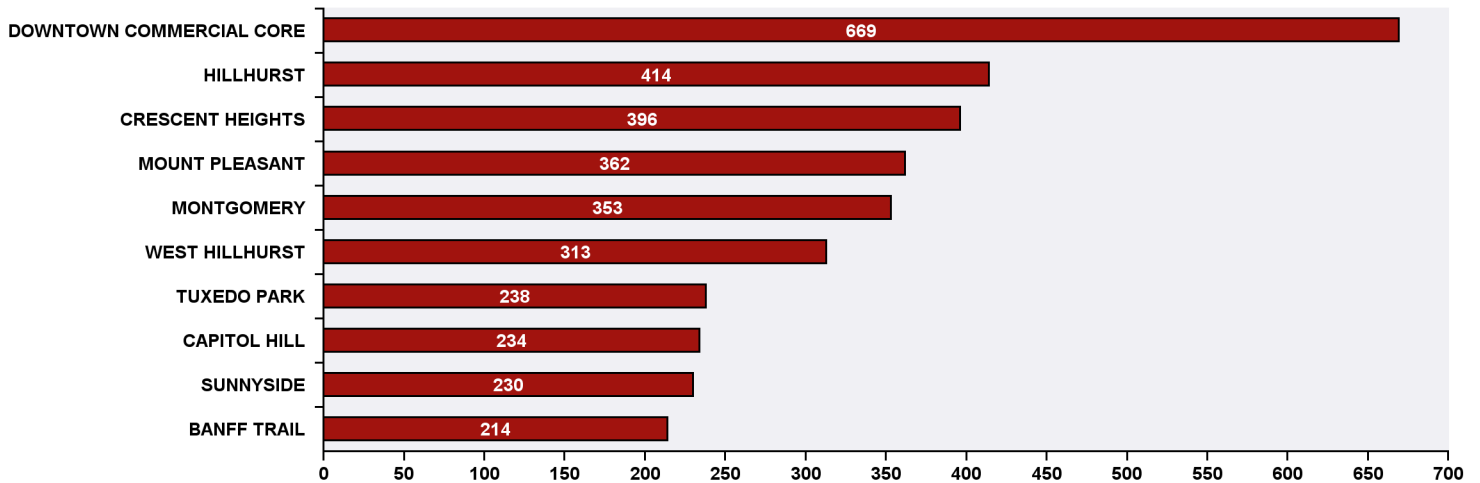


Top 10 Communities in Ward 7 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	581	12.3%
Roads - Snow and Ice Control	345	7.3%
CBS Inspection - Commercial or Multi-Family	145	3.1%
Corporate - Graffiti Concerns	134	2.8%
Roads - Traffic or Pedestrian Light Repair	121	2.6%
CBS Inspection - Electrical	110	2.3%
CT - Employee Conduct	106	2.2%
Finance - ONLINE TIPP Agreement Request	104	2.2%
Finance - Property Tax Account Inquiry	103	2.2%
WRS - Waste - Residential	103	2.2%
CBS Inspection - SCP - New Home	92	1.9%
WRS - Cart Management	89	1.9%
Parks - Snow and Ice Concerns - WAM	86	1.8%
WATS - Water Outage	86	1.8%
WATS - Sewage Back-up	82	1.7%
Roads - Roadway Maintenance	78	1.6%
WRS - Recycling - Blue Cart	78	1.6%
CBS Inspection - Residential Improvement Project - RIP	61	1.3%
311 Contact Us	60	1.3%
Roads - Signs - Missing - Damaged	55	1.2%
Roads - Streetlight Maintenance	55	1.2%
Roads - Traffic Signal Timing Inquiry	55	1.2%
Total Top 20 SR Types	2,729	57.6%
Total Other SRs	2,011	42.4%
Total SRs for Ward	4,740	100.0%