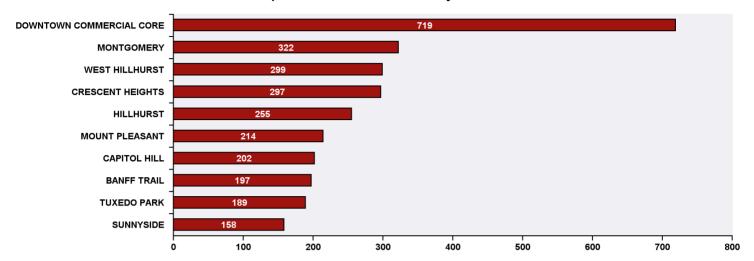
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in January 2019

Top 10 Communities in Ward 7 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	241	6.3%
CBS Inspection - Commercial or Multi-Family	155	4.1%
CT - Employee Conduct	115	3.0%
Roads - Streetlight Maintenance	113	3.0%
CBS Inspection - Electrical	105	2.7%
Finance - Property Tax Account Inquiry	102	2.7%
Finance - ONLINE TIPP Agreement Request	101	2.6%
CBS Inspection - SCP - New Home	95	2.5%
WRS - Cart Management	86	2.2%
CT - Bus Route or Bus Schedule	73	1.9%
Corporate - Graffiti Concerns	71	1.9%
Roads - Debris on Street/Sidewalk/Boulevard	68	1.8%
WATS - Sewage Back-up	65	1.7%
WRS - Waste - Residential	64	1.7%
CBS Inspection - Residential Improvement Project - RIP	57	1.5%
Roads - Signs - Parking	57	1.5%
CBS - RIM - Property Research	48	1.3%
Roads - Traffic or Pedestrian Light Repair	48	1.3%
CT - Fair Entry Inquiry	46	1.2%
WATS - Sewer Maintenance	45	1.2%
Total Top 20 SR Types	1,755	45.9%
Total Other SRs	2,070	54.1%
Total SRs for Ward	3,825	100.0%