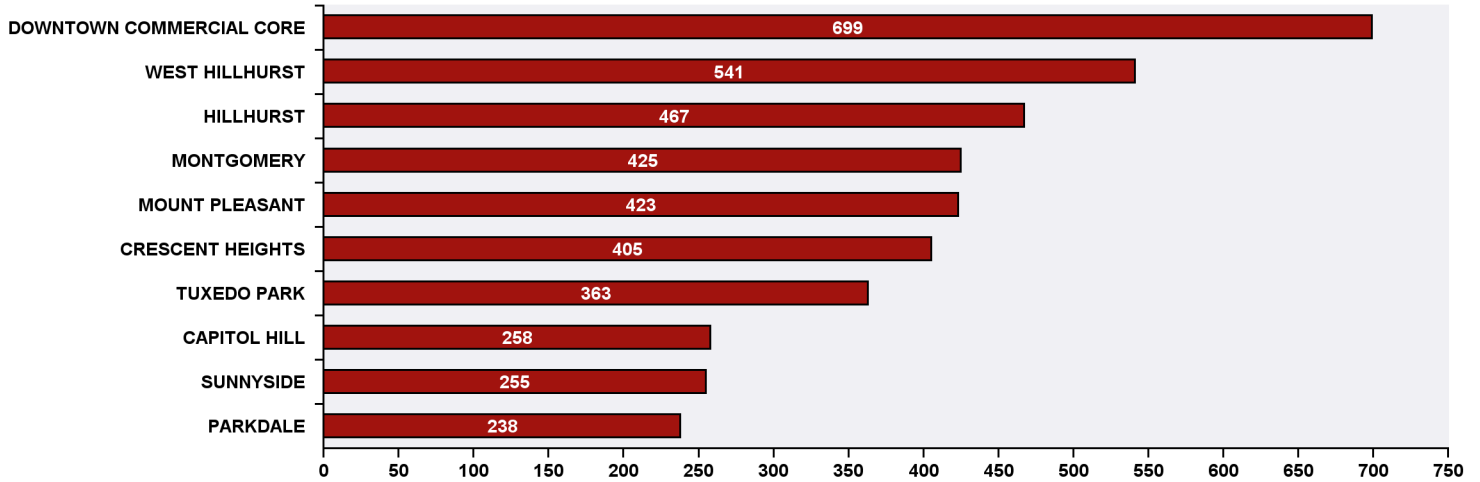




Top 10 Communities in Ward 7 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	656	12.2%
Bylaw - Snow and Ice on Sidewalk	458	8.5%
WATS - Catch Basin Concerns	304	5.6%
Roads - Roadway Maintenance	262	4.9%
Corporate - Graffiti Concerns	147	2.7%
CBS Inspection - Commercial or Multi-Family	141	2.6%
CBS Inspection - SCP - New Home	133	2.5%
CT - Employee Conduct	117	2.2%
Roads - Streetlight Maintenance	99	1.8%
CBS Inspection - Electrical	98	1.8%
Finance - Property Tax Account Inquiry	92	1.7%
311 Contact Us	82	1.5%
Parks - Snow and Ice Concerns - WAM	77	1.4%
WATS - Sewage Back-up	76	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	72	1.3%
WRS - Cart Management	70	1.3%
WRS - Recycling - Blue Cart	70	1.3%
WRS - Waste - Residential	65	1.2%
Bylaw - Material on Public Property	63	1.2%
Finance - ONLINE TIPP Agreement Request	56	1.0%
Total Top 20 SR Types	3,138	58.2%
Total Other SRs	2,255	41.8%
Total SRs for Ward	5,393	100.0%