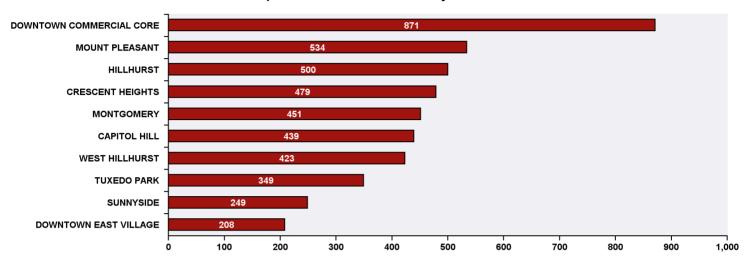
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in May 2018





Top 20 SR Types by Volume	SR Count	% of Total Ward
Corporate - Graffiti Concerns	258	4.3%
Roads - Roadway Maintenance	253	4.2%
Parks - Tree Concern - WAM	238	3.9%
CBS Inspection - Commercial or Multi-Family	195	3.2%
WRS - Cart Management	184	3.1%
CBS Inspection - Electrical	180	3.0%
Roads - Street Cleaning	176	2.9%
CBS Inspection - SCP - New Home	139	2.3%
Finance - ONLINE TIPP Agreement Request	126	2.1%
Finance - Property Tax Account Inquiry	125	2.1%
WRS - Compost - Green Cart	124	2.1%
CT - Employee Conduct	121	2.0%
WRS - Waste - Residential	110	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	108	1.8%
311 Contact Us	106	1.8%
CBS Inspection - Plumbing	92	1.5%
Bylaw - Material on Public Property	84	1.4%
Roads - Sidewalk - Curb and Gutter Repair	80	1.3%
Roads - Backlane Maintenance	77	1.3%
WRS - Recycling - Blue Cart	73	1.2%
Total Top 20 SR Types	2,849	47.3%
Total Other SRs	3,178	52.7%
Total SRs for Ward	6,027	100.0%