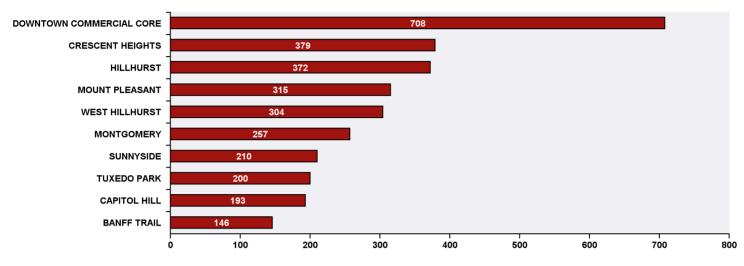


## 311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in November 2017

## Top 10 Communities in Ward 7 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	252	5.9%
Corporate - Graffiti Concerns	206	4.8%
CBS Inspection - Commercial or Multi-Family	169	3.9%
CBS Inspection - SCP - New Home	154	3.6%
CT - Employee Conduct	123	2.9%
Roads - Snow and Ice Control	120	2.8%
CBS Inspection - Electrical	113	2.6%
Finance - Property Tax Account Inquiry	108	2.5%
Roads - Traffic or Pedestrian Light Repair	103	2.4%
WRS - Cart Management	96	2.2%
WRS - Recycling - Blue Cart	90	2.1%
WRS - Waste - Residential	86	2.0%
WATS - Sewage Back-up	77	1.8%
WRS - Compost - Green Cart	67	1.6%
WRS - Commercial Collection Services	66	1.5%
Finance - ONLINE TIPP Agreement Request	62	1.4%
CBS Inspection - Plumbing	56	1.3%
Finance - TIPP Agreement Request	56	1.3%
Roads - Signs - Missing - Damaged	56	1.3%
Bylaw - Material on Public Property	53	1.2%
Roads - Streetlight Maintenance	53	1.2%
Total Top 20 SR Types	2,166	50.5%
Total Other SRs	2,127	49.5%
Total SRs for Ward	4,293	100.0%

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