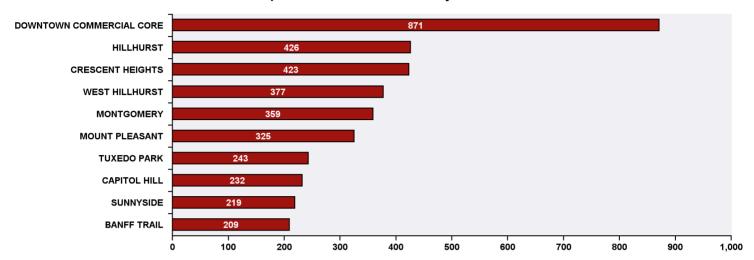
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in November 2018





Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Olympic VOTE 2018	478	9.6%
Bylaw - Snow and Ice on Sidewalk	222	4.4%
CBS Inspection - Commercial or Multi-Family	198	4.0%
Corporate - Graffiti Concerns	136	2.7%
CBS Inspection - Electrical	133	2.7%
Roads - Streetlight Maintenance	133	2.7%
CT - Bus Route or Bus Schedule	130	2.6%
CBS Inspection - SCP - New Home	120	2.4%
CT - Employee Conduct	114	2.3%
Finance - Property Tax Account Inquiry	110	2.2%
WRS - Cart Management	99	2.0%
Finance - ONLINE TIPP Agreement Request	87	1.7%
Roads - Snow and Ice Control	84	1.7%
Parks - Snow and Ice Concerns - WAM	75	1.5%
Roads - Traffic or Pedestrian Light Repair	75	1.5%
WATS - Sewage Back-up	71	1.4%
311 Contact Us	64	1.3%
Roads - Traffic Signal Timing Inquiry	62	1.2%
Bylaw - Material on Public Property	61	1.2%
Parks - Tree Concern - WAM	61	1.2%
WRS - Waste - Residential	61	1.2%
Total Top 20 SR Types	2,574	51.5%
Total Other SRs	2,426	48.5%
Total SRs for Ward	5,000	100.0%