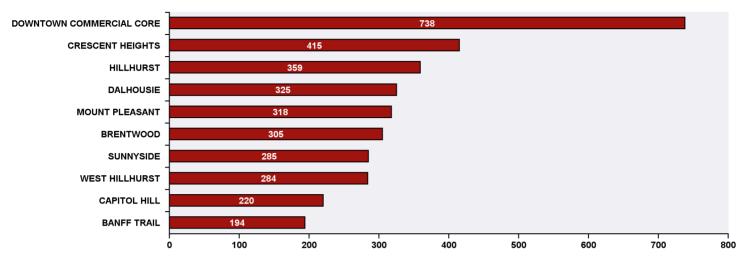


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in October 2017

Top 10 Communities in Ward 7 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - General Election 2017	267	5.4%
Corporate - Graffiti Concerns	193	3.9%
CT - Employee Conduct	140	2.9%
Roads - Traffic or Pedestrian Light Repair	140	2.9%
Parks - Tree Concern - WAM	132	2.7%
CBS Inspection - Commercial or Multi-Family	130	2.7%
WATS - Sewage Back-up	127	2.6%
WRS - Cart Management	127	2.6%
CBS Inspection - SCP - New Home	115	2.3%
CBS Inspection - Electrical	110	2.2%
WRS - Compost - Green Cart	106	2.2%
WRS - Recycling - Blue Cart	105	2.1%
CBS Inspection - Residential Improvement Project - RIP	103	2.1%
Roads - Streetlight Maintenance	99	2.0%
WRS - Waste - Residential	96	2.0%
Finance - Property Tax Account Inquiry	81	1.7%
Roads - Debris on Street/Sidewalk/Boulevard	81	1.7%
WRS - Commercial Collection Services	65	1.3%
311 Contact Us	62	1.3%
Roads - Signs - Missing - Damaged	58	1.2%
Total Top 20 SR Types	2,337	47.7%
Total Other SRs	2,563	52.3%
Total SRs for Ward	4,900	100.0%