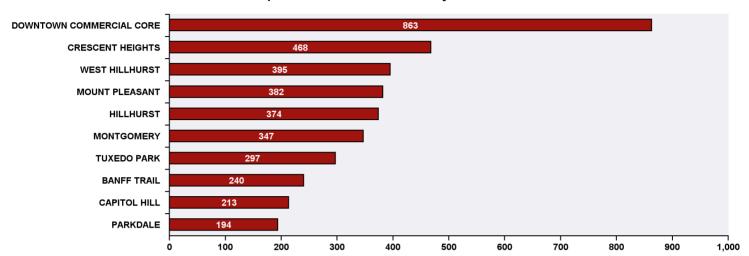
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in October 2018





Top 20 SR Types by Volume	SR Count	% of Total Ward
CBS Inspection - Commercial or Multi-Family	185	3.7%
Roads - Backlane Maintenance	171	3.4%
CBS Inspection - SCP - New Home	163	3.2%
Roads - Streetlight Maintenance	156	3.1%
CT - Employee Conduct	129	2.5%
CBS Inspection - Electrical	125	2.5%
Roads - Snow and Ice Control	123	2.4%
Parks - Tree Concern - WAM	121	2.4%
WRS - Cart Management	113	2.2%
Bylaw - Snow and Ice on Sidewalk	106	2.1%
City Clerk's - Olympic VOTE 2018	106	2.1%
Corporate - Graffiti Concerns	106	2.1%
Finance - Property Tax Account Inquiry	99	2.0%
WRS - Compost - Green Cart	98	1.9%
WATS - Sewage Back-up	89	1.8%
WRS - Waste - Residential	83	1.6%
WRS - Recycling - Blue Cart	73	1.4%
Bylaw - Material on Public Property	72	1.4%
Roads - Signs - Missing - Damaged	71	1.4%
CBS Inspection - Residential Improvement Project - RIP	64	1.3%
Total Top 20 SR Types	2,253	44.5%
Total Other SRs	2,811	55.5%
Total SRs for Ward	5,064	100.0%