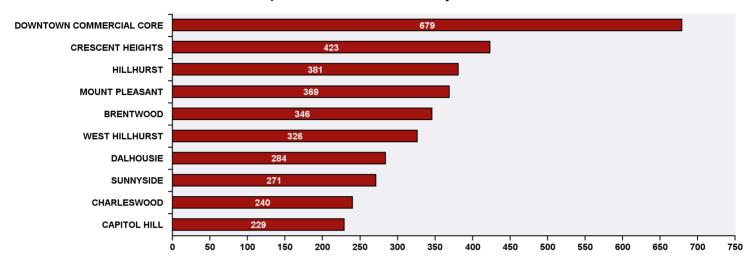
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in September 2017





Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	220	4.4%
Corporate - Graffiti Concerns	163	3.2%
WRS - Cart Management	151	3.0%
WRS - Waste - Residential	144	2.9%
CBS Inspection - Commercial or Multi-Family	131	2.6%
WATS - Sewage Back-up	124	2.5%
CT - Employee Conduct	122	2.4%
CBS Inspection - Electrical	113	2.2%
Roads - Streetlight Maintenance	111	2.2%
Bylaw - Material on Public Property	96	1.9%
Finance - Property Tax Account Inquiry	86	1.7%
WRS - Compost - Green Cart	86	1.7%
WRS - Recycling - Blue Cart	85	1.7%
311 Contact Us	79	1.6%
Roads - Traffic or Pedestrian Light Repair	78	1.6%
WATS - Sewer Maintenance	74	1.5%
CBS Inspection - SCP - New Home	73	1.5%
Roads - Sidewalk - Curb and Gutter Repair	68	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	67	1.3%
Roads - Roadway Maintenance	67	1.3%
Total Top 20 SR Types	2,138	42.5%
Total Other SRs	2,892	57.5%
Total SRs for Ward	5,030	100.0%