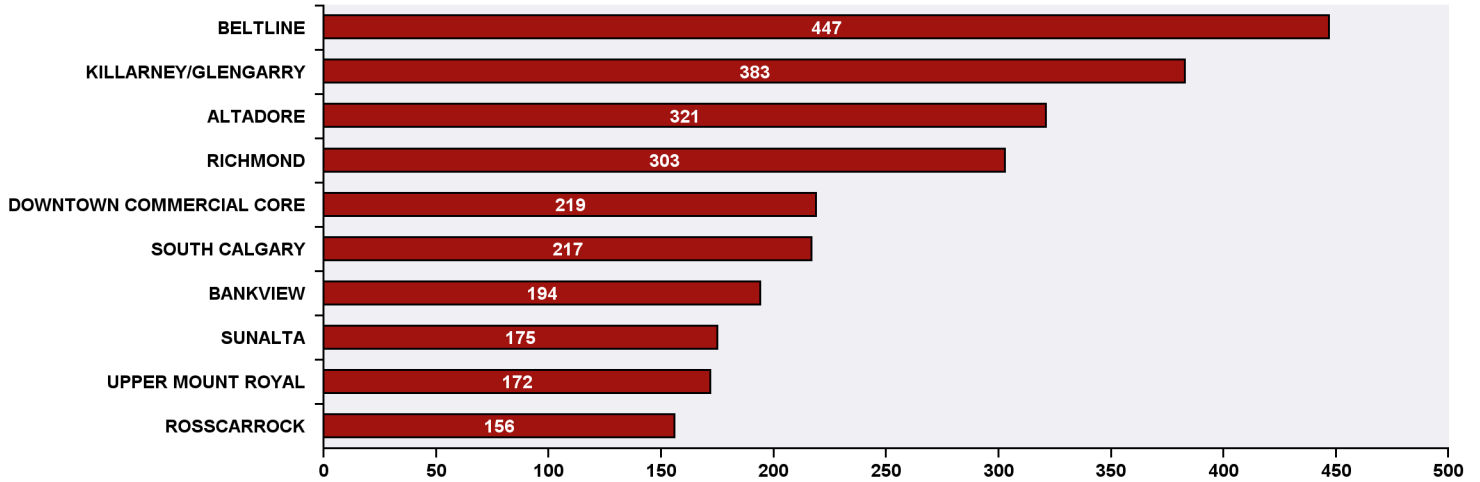


Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	159	4.4%
Roads - Roadway Maintenance	138	3.8%
WRS - Cart Management	114	3.2%
CBS Inspection - SCP - New Home	113	3.1%
CBS Inspection - Commercial or Multi-Family	106	2.9%
Roads - Backlane Maintenance	105	2.9%
Bylaw - Material on Public Property	85	2.4%
Corporate - Graffiti Concerns	82	2.3%
CBS Inspection - Electrical	73	2.0%
Finance - ONLINE TIPP Agreement Request	72	2.0%
Roads - Streetlight Maintenance	70	1.9%
311 Contact Us	68	1.9%
Roads - Signs - Missing - Damaged	67	1.9%
WRS - Recycling - Blue Cart	64	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	62	1.7%
WRS - Commercial Collection Services	58	1.6%
WRS - Waste - Residential	57	1.6%
CT - Employee Conduct	54	1.5%
Parks - Tree Concern - WAM	53	1.5%
Bylaw - Snow and Ice on Sidewalk	52	1.4%
Total Top 20 SR Types	1,652	45.8%
Total Other SRs	1,954	54.2%
Total SRs for Ward	3,606	100.0%