## Top 10 Communities in Ward  8 by SR Volume
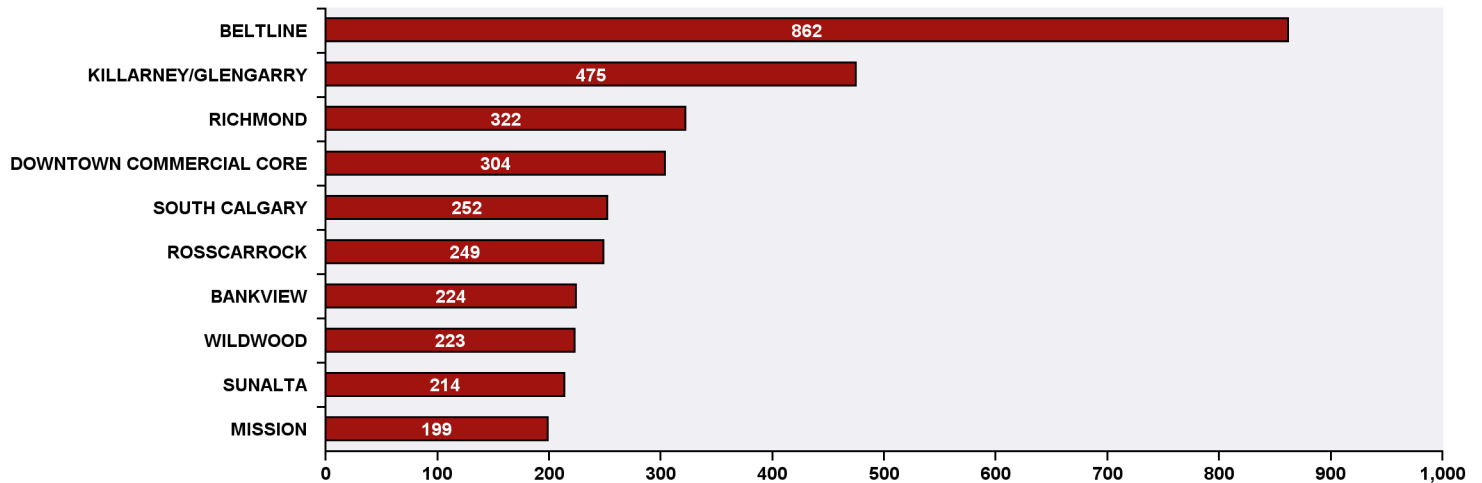


| Community | SR Volume |
|---|---|
| BELTLINE | 862 |
| KILLARNEY/GLENGARRY | 475 |
| RICHMOND | 322 |
| DOWNTOWN COMMERCIAL CORE | 304 |
| SOUTH CALGARY | 252 |
| ROSSCARROCK | 249 |
| BANKVIEW | 224 |
| WILDWOOD | 223 |
| SUNALTA | 214 |
| MISSION | 199 |

| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|---|---|---|
| **WRS - Waste - Residential** | 199 | 4.3% |
| **Parks - Tree Concern - WAM** | 183 | 4.0% |
| **Corporate - Graffiti Concerns** | 173 | 3.8% |
| **Finance - Property Tax Account Inquiry** | 165 | 3.6% |
| **CBS Inspection - Commercial or Multi-Family** | 151 | 3.3% |
| **CBS Inspection - SCP - New Home** | 132 | 2.9% |
| **WRS - Recycling - Blue Cart** | 120 | 2.6% |
| **Finance - ONLINE TIPP Agreement Request** | 105 | 2.3% |
| **WRS - Cart Management** | 102 | 2.2% |
| **WRS - Commercial Collection Services** | 97 | 2.1% |
| **CBS Inspection - Electrical** | 85 | 1.9% |
| **Roads - Roadway Maintenance** | 84 | 1.8% |
| **Finance - TIPP Agreement Request** | 83 | 1.8% |
| **Roads - Sidewalk - Curb and Gutter Repair** | 75 | 1.6% |
| **Roads - Debris on Street/Roadway** | 73 | 1.6% |
| **Bylaw - Noise Concerns** | 72 | 1.6% |
| **Roads - Debris on Backlane/Sidewalk/BV** | 69 | 1.5% |
| **311 Contact Us** | 67 | 1.5% |
| **WRS - Compost - Green Cart** | 66 | 1.4% |
| **CT - Employee Conduct** | 62 | 1.4% |
| **Total Top 20 SR Types** | **2,163** | **47.2%** |
| **Total Other SRs** | **2,423** | **52.8%** |
| **Total SRs for Ward** | **4,586** | **100.0%** |

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
**The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.

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*Source: Customer Service Request (CSR) System*

*CSR Extract: Sep 11, 2017*

*Page 9 of 16*