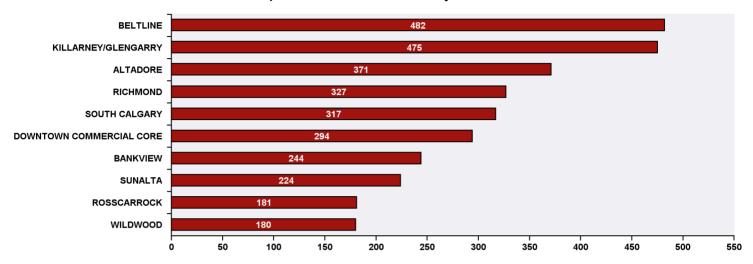
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in August 2018





Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	198	4.5%
Finance - Property Tax Account Inquiry	194	4.4%
CBS Inspection - Commercial or Multi-Family	151	3.4%
Corporate - Graffiti Concerns	132	3.0%
WRS - Cart Management	131	3.0%
CBS Inspection - SCP - New Home	109	2.5%
Roads - Debris on Street/Sidewalk/Boulevard	108	2.5%
Roads - Roadway Maintenance	102	2.3%
Finance - ONLINE TIPP Agreement Request	90	2.1%
Bylaw - Material on Public Property	88	2.0%
Roads - Backlane Maintenance	86	2.0%
CT - Employee Conduct	82	1.9%
CBS Inspection - Electrical	77	1.8%
Finance - TIPP Agreement Request	75	1.7%
WRS - Waste - Residential	74	1.7%
Bylaw - Long Grass - Weeds Infraction	69	1.6%
CBS Inspection - Residential Improvement Project - RIP	66	1.5%
Roads - Sidewalk - Curb and Gutter Repair	59	1.3%
WATS - Sewage Back-up	59	1.3%
311 Contact Us	55	1.3%
Total Top 20 SR Types	2,005	45.8%
Total Other SRs	2,373	54.2%
Total SRs for Ward	4,378	100.0%