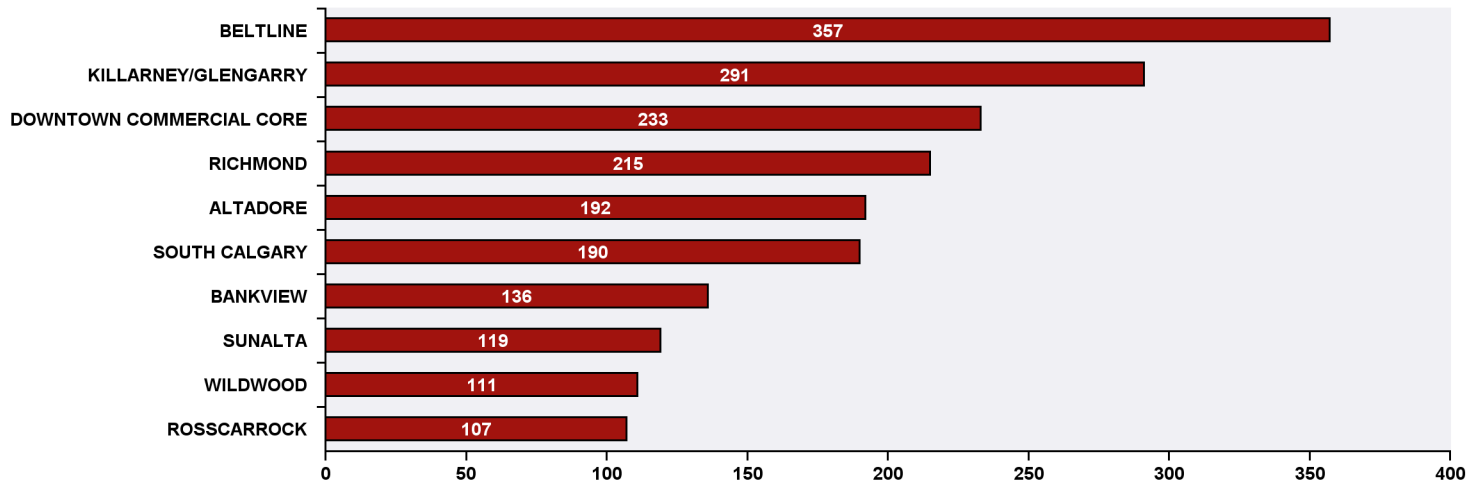


Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	143	5.3%
Finance - ONLINE TIPP Agreement Request	133	4.9%
CBS Inspection - SCP - New Home	131	4.9%
Roads - Snow and Ice Control	125	4.6%
CBS Inspection - Commercial or Multi-Family	97	3.6%
CBS Inspection - Electrical	77	2.9%
WRS - Waste - Residential	62	2.3%
Bylaw - Snow and Ice on Sidewalk	59	2.2%
Finance - TIPP Agreement Request	55	2.0%
Roads - Traffic or Pedestrian Light Repair	55	2.0%
WATS - Sewage Back-up	55	2.0%
WRS - Cart Management	54	2.0%
CBS Inspection - Residential Improvement Project - RIP	53	2.0%
Corporate - Graffiti Concerns	51	1.9%
CT - Employee Conduct	48	1.8%
311 Contact Us	41	1.5%
Bylaw - Material on Public Property	41	1.5%
WRS - Commercial Collection Services	41	1.5%
WRS - Recycling - Blue Cart	38	1.4%
Roads - Signs - Missing - Damaged	37	1.4%
Total Top 20 SR Types	1,396	51.9%
Total Other SRs	1,294	48.1%
Total SRs for Ward	2,690	100.0%