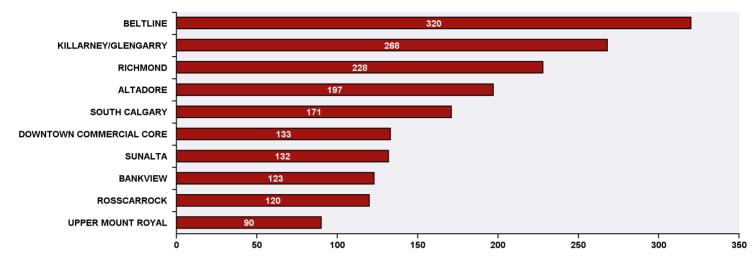


## 311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in December 2018

## Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	259	10.4%
CBS Inspection - Commercial or Multi-Family	94	3.8%
Finance - ONLINE TIPP Agreement Request	93	3.7%
Finance - Property Tax Account Inquiry	93	3.7%
WRS - Recycling - Blue Cart	69	2.8%
CBS Inspection - SCP - New Home	62	2.5%
WATS - Sewage Back-up	58	2.3%
WRS - Waste - Residential	57	2.3%
WRS - Commercial Collection Services	54	2.2%
CT - Employee Conduct	53	2.1%
WRS - Cart Management	53	2.1%
Bylaw - Material on Public Property	45	1.8%
Roads - Signs - Missing - Damaged	45	1.8%
Corporate - Graffiti Concerns	41	1.6%
Roads - Snow and Ice Control	41	1.6%
Finance - TIPP Agreement Request	40	1.6%
Parks - Snow and Ice Concerns - WAM	40	1.6%
CBS Inspection - Plumbing	35	1.4%
CBS Inspection - Electrical	34	1.4%
CT - Bus Route or Bus Schedule	34	1.4%
Total Top 20 SR Types	1,300	52.1%
Total Other SRs	1,195	47.9%
Total SRs for Ward	2,495	100.0%

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