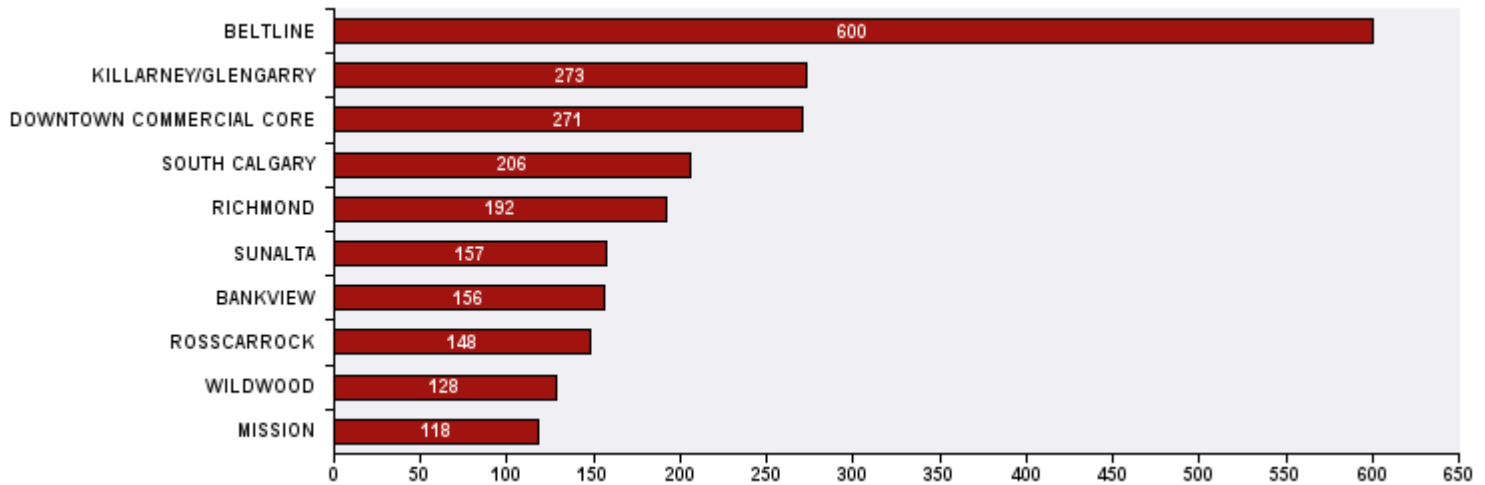


Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	284	9.5%
Bylaw - Snow and Ice on Sidewalk	205	6.9%
Finance - Property Tax Account Inquiry	105	3.5%
Finance - TIPP Agreement Request	101	3.4%
CBS Inspection - Commercial or Multi-Family	89	3.0%
Finance - Business Tax Inquiry	85	2.9%
CT - Employee Conduct	65	2.2%
WRS - Cart Management	63	2.1%
Roads - Streetlight Maintenance	58	2.0%
WATS - Sewage Back-up	54	1.8%
Roads - Traffic or Pedestrian Light Repair	51	1.7%
Roads - Signs - Missing - Damaged	49	1.6%
CBS Inspection - Electrical	48	1.6%
Corporate - Graffiti Concerns	48	1.6%
CBS Inspection - Residential Improvement Project - RIP	46	1.5%
WRS - Waste - Commercial	45	1.5%
WRS - Waste - Residential	45	1.5%
Bylaw - Material on Public Property	44	1.5%
CBS - RIM - Property Research	44	1.5%
CBS Inspection - SCP - New Home	41	1.4%
Total Top 20 SR Types	1,570	52.8%
Total Other SRs	1,404	47.2%
Total SRs for Ward	2,974	100.0%