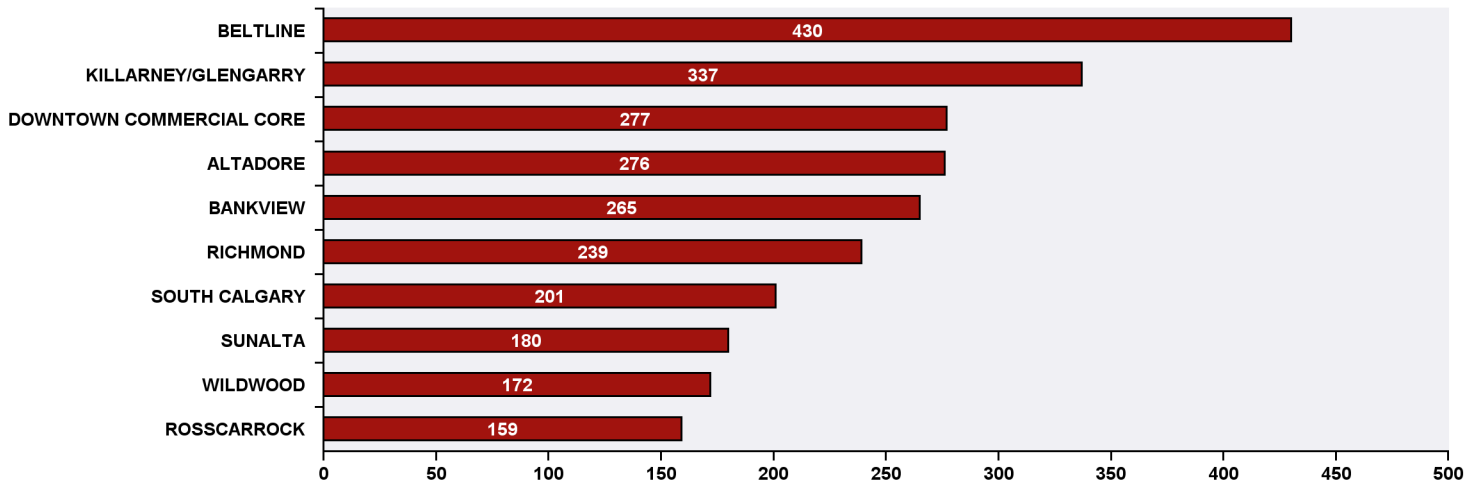


Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	540	15.4%
Roads - Snow and Ice Control	509	14.5%
Finance - Property Tax Account Inquiry	103	2.9%
CBS Inspection - Commercial or Multi-Family	89	2.5%
Corporate - Graffiti Concerns	86	2.4%
CBS Inspection - SCP - New Home	80	2.3%
WRS - Waste - Residential	76	2.2%
WRS - Cart Management	61	1.7%
Finance - ONLINE TIPP Agreement Request	60	1.7%
WATS - Sewage Back-up	60	1.7%
Bylaw - Material on Public Property	57	1.6%
Finance - Business Tax Inquiry	57	1.6%
CT - Employee Conduct	51	1.5%
Parks - Snow and Ice Concerns - WAM	51	1.5%
Roads - Signs - Missing - Damaged	50	1.4%
CBS Inspection - Electrical	46	1.3%
WRS - Commercial Collection Services	46	1.3%
WRS - Recycling - Blue Cart	42	1.2%
Roads - Traffic or Pedestrian Light Repair	37	1.1%
Bylaw - Noise Concerns	35	1.0%
CBS Inspection - Residential Improvement Project - RIP	35	1.0%
Total Top 20 SR Types	2,171	61.7%
Total Other SRs	1,345	38.3%
Total SRs for Ward	3,516	100.0%