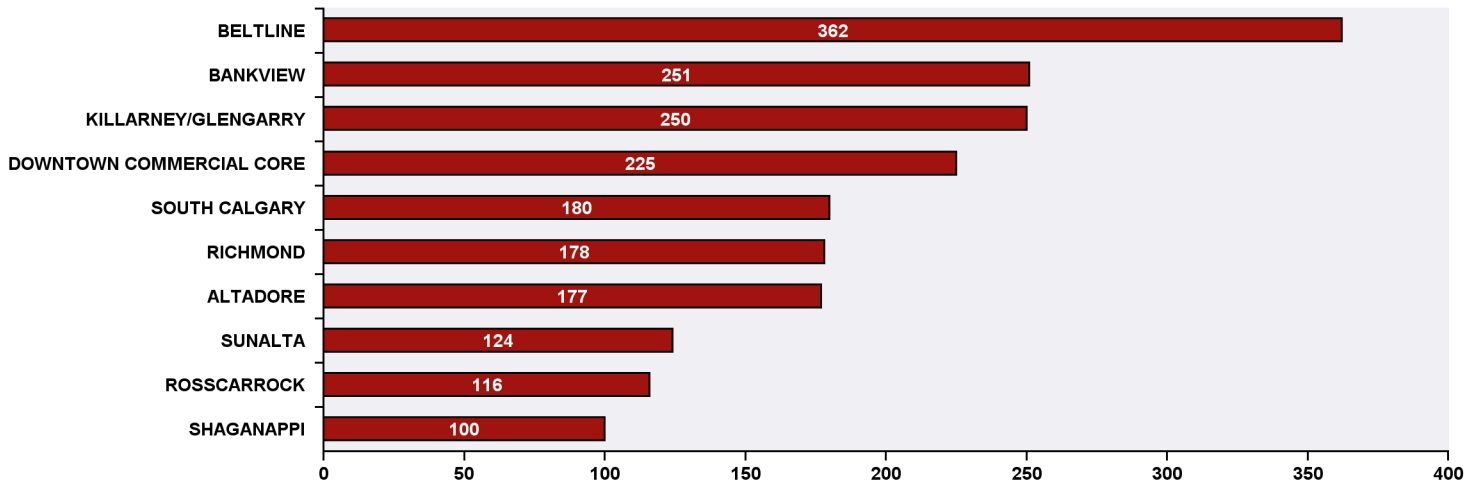


Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	366	13.1%
Roads - Snow and Ice Control	169	6.1%
Finance - Property Tax Account Inquiry	109	3.9%
CBS Inspection - Commercial or Multi-Family	86	3.1%
CT - Employee Conduct	81	2.9%
WATS - Sewage Back-up	61	2.2%
WRS - Cart Management	57	2.0%
Roads - Streetlight Maintenance	51	1.8%
WRS - Waste - Residential	50	1.8%
CBS Inspection - SCP - New Home	49	1.8%
Finance - ONLINE TIPP Agreement Request	49	1.8%
Bylaw - Material on Public Property	47	1.7%
Corporate - Graffiti Concerns	47	1.7%
Compliance - Business Licence Concern	46	1.7%
CBS - RIM - Property Research	41	1.5%
Roads - Signs - Missing - Damaged	38	1.4%
CT - Bus Route or Bus Schedule	37	1.3%
Finance - BIA and Business Tax Inquiry	37	1.3%
Parks - Snow and Ice Concerns - WAM	36	1.3%
CBS Inspection - Electrical	29	1.0%
Roads - Traffic or Pedestrian Light Repair	29	1.0%
Total Top 20 SR Types	1,515	54.4%
Total Other SRs	1,269	45.6%
Total SRs for Ward	2,784	100.0%