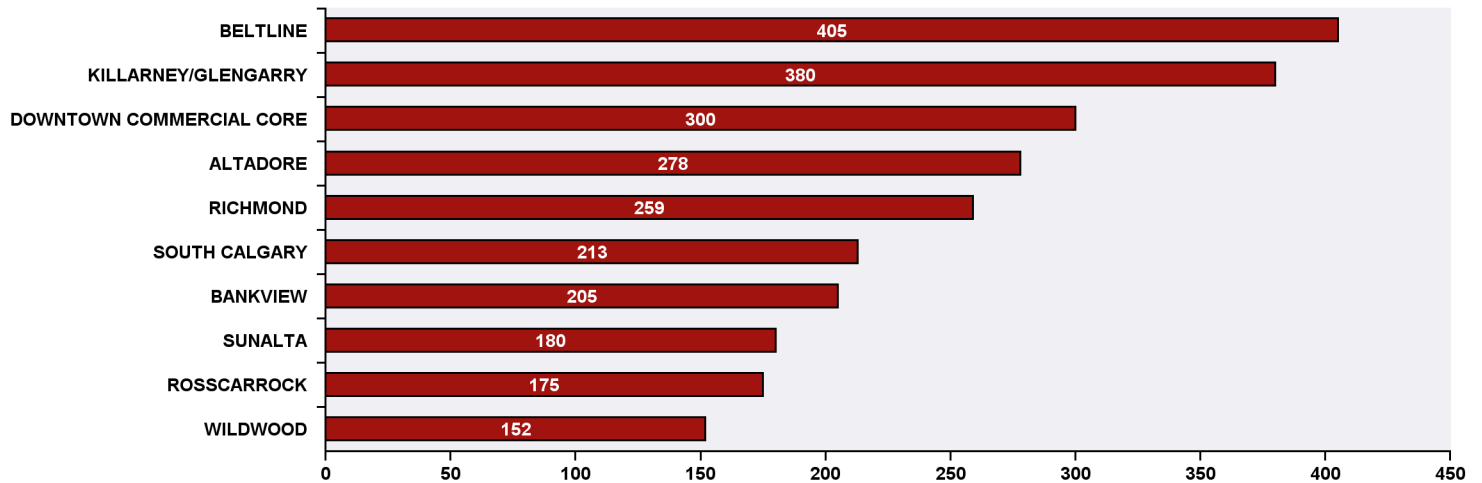


Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	363	10.1%
Roads - Snow and Ice Control	267	7.5%
Finance - Property Tax Account Inquiry	137	3.8%
Finance - ONLINE TIPP Agreement Request	126	3.5%
CBS Inspection - SCP - New Home	112	3.1%
CBS Inspection - Commercial or Multi-Family	110	3.1%
WRS - Cart Management	90	2.5%
Corporate - Graffiti Concerns	88	2.5%
WRS - Waste - Residential	71	2.0%
CT - Employee Conduct	69	1.9%
WATS - Sewage Back-up	69	1.9%
WRS - Commercial Collection Services	69	1.9%
CBS Inspection - Electrical	68	1.9%
Finance - TIPP Agreement Request	68	1.9%
Roads - Streetlight Maintenance	57	1.6%
WRS - Recycling - Blue Cart	56	1.6%
Bylaw - Material on Public Property	49	1.4%
CBS Inspection - Residential Improvement Project - RIP	48	1.3%
CBS - RIM - Property Research	44	1.2%
Roads - Signs - Missing - Damaged	43	1.2%
Total Top 20 SR Types	2,004	55.9%
Total Other SRs	1,579	44.1%
Total SRs for Ward	3,583	100.0%