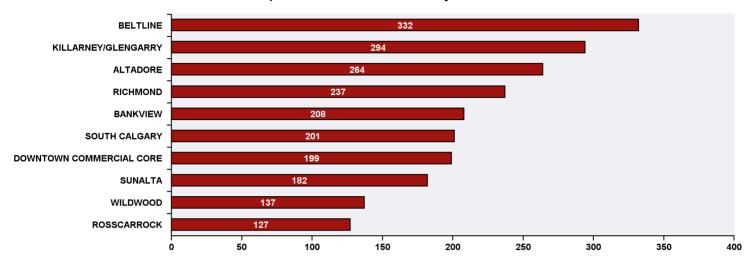
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in January 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	177	5.9%
Finance - ONLINE TIPP Agreement Request	115	3.8%
Finance - Property Tax Account Inquiry	114	3.8%
Roads - Streetlight Maintenance	108	3.6%
CBS Inspection - Commercial or Multi-Family	92	3.0%
WRS - Cart Management	86	2.8%
CBS Inspection - SCP - New Home	79	2.6%
Corporate - Graffiti Concerns	74	2.4%
CT - Employee Conduct	72	2.4%
Roads - Debris on Street/Sidewalk/Boulevard	61	2.0%
WRS - Recycling - Blue Cart	56	1.9%
Bylaw - Material on Public Property	55	1.8%
Finance - TIPP Agreement Request	55	1.8%
Roads - Signs - Missing - Damaged	55	1.8%
WRS - Commercial Collection Services	52	1.7%
WRS - Waste - Residential	48	1.6%
CBS Inspection - Electrical	47	1.6%
WATS - Sewage Back-up	46	1.5%
Roads - Snow and Ice Control	45	1.5%
WRS - Compost - Green Cart	39	1.3%
Total Top 20 SR Types	1,476	48.8%
Total Other SRs	1,547	51.2%
Total SRs for Ward	3,023	100.0%