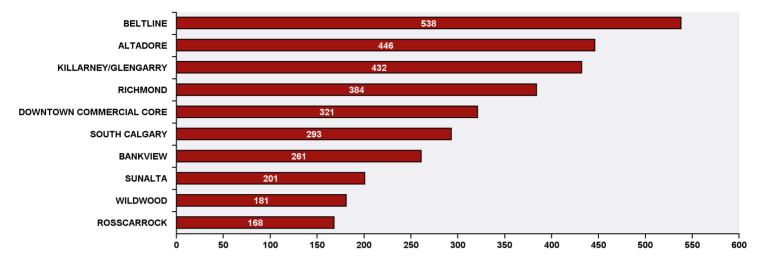


## 311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in July 2018

## Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	200	4.4%
Roads - Roadway Maintenance	161	3.6%
Finance - Property Tax Account Inquiry	139	3.1%
Bylaw - Long Grass - Weeds Infraction	135	3.0%
WRS - Cart Management	122	2.7%
CBS Inspection - Electrical	117	2.6%
Corporate - Graffiti Concerns	116	2.6%
CBS Inspection - SCP - New Home	112	2.5%
CBS Inspection - Commercial or Multi-Family	105	2.3%
Roads - Backlane Maintenance	100	2.2%
Roads - Debris on Street/Sidewalk/Boulevard	90	2.0%
WRS - Commercial Collection Services	89	2.0%
Bylaw - Material on Public Property	84	1.9%
Finance - ONLINE TIPP Agreement Request	83	1.8%
Bylaw - Noise Concerns	82	1.8%
CT - Employee Conduct	73	1.6%
WRS - Waste - Residential	72	1.6%
311 Contact Us	62	1.4%
WRS - Recycling - Blue Cart	61	1.4%
Compliance - Business Licence Concern	58	1.3%
Total Top 20 SR Types	2,061	45.9%
Total Other SRs	2,434	54.1%
Total SRs for Ward	4,495	100.0%