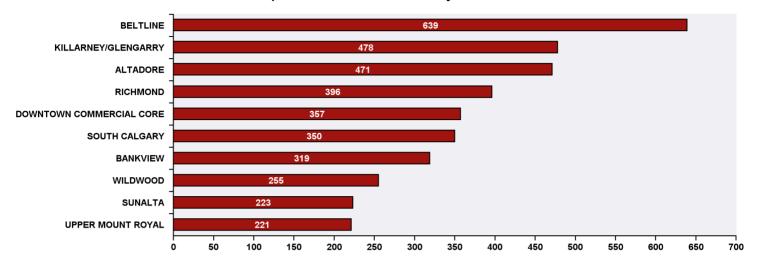
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in June 2018





| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|---|----------|-----------------|
| Finance - Property Tax Account Inquiry | 395 | 7.5% |
| Finance - ONLINE TIPP Agreement Request | 265 | 5.0% |
| Parks - Tree Concern - WAM | 220 | 4.2% |
| Roads - Roadway Maintenance | 209 | 4.0% |
| Corporate - Graffiti Concerns | 201 | 3.8% |
| Finance - TIPP Agreement Request | 148 | 2.8% |
| Bylaw - Long Grass - Weeds Infraction | 147 | 2.8% |
| CBS Inspection - SCP - New Home | 124 | 2.4% |
| WRS - Cart Management | 117 | 2.2% |
| Roads - Backlane Maintenance | 106 | 2.0% |
| CBS Inspection - Commercial or Multi-Family | 103 | 2.0% |
| Roads - Debris on Street/Sidewalk/Boulevard | 101 | 1.9% |
| Bylaw - Material on Public Property | 97 | 1.8% |
| Bylaw - Tree - Shrub Infraction | 81 | 1.5% |
| CT - Employee Conduct | 81 | 1.5% |
| WRS - Compost - Green Cart | 72 | 1.4% |
| CBS Inspection - Electrical | 68 | 1.3% |
| 311 Contact Us | 65 | 1.2% |
| WRS - Commercial Collection Services | 65 | 1.2% |
| Bylaw - Noise Concerns | 62 | 1.2% |
| Total Top 20 SR Types | 2,727 | 51.8% |
| Total Other SRs | 2,533 | 48.2% |
| Total SRs for Ward | 5,260 | 100.0% |