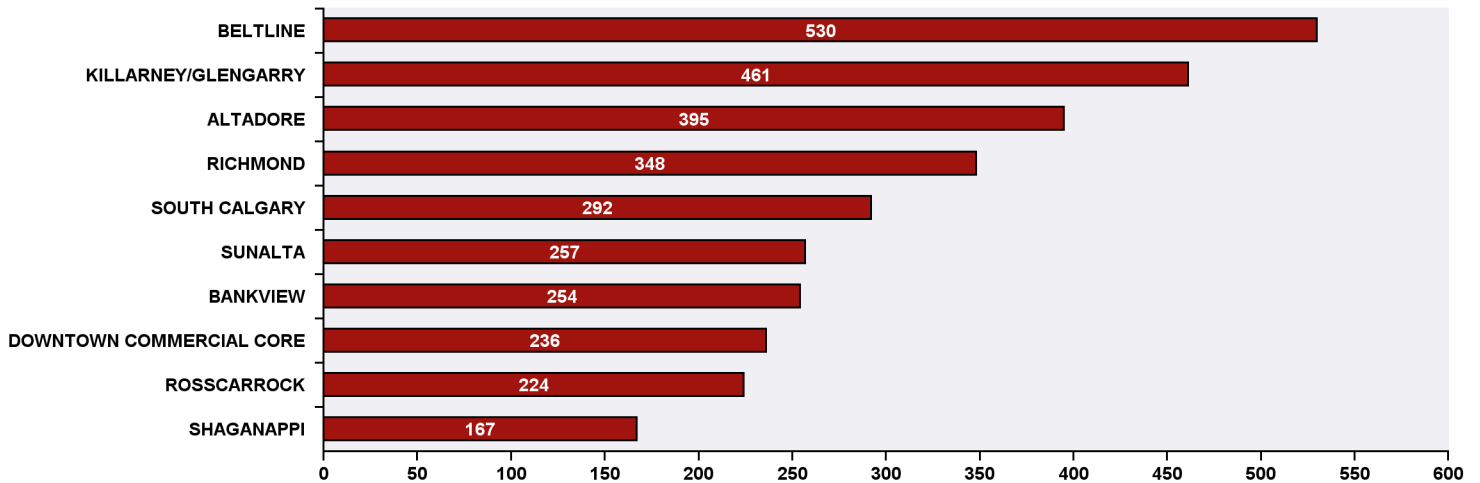




Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	649	14.4%
Bylaw - Snow and Ice on Sidewalk	418	9.3%
WATS - Catch Basin Concerns	190	4.2%
Finance - Property Tax Account Inquiry	166	3.7%
Roads - Roadway Maintenance	135	3.0%
Corporate - Graffiti Concerns	98	2.2%
Bylaw - Material on Public Property	91	2.0%
CBS Inspection - Commercial or Multi-Family	91	2.0%
Finance - ONLINE TIPP Agreement Request	90	2.0%
CBS Inspection - SCP - New Home	87	1.9%
WRS - Cart Management	83	1.8%
CT - Employee Conduct	76	1.7%
WATS - Sewage Back-up	76	1.7%
311 Contact Us	73	1.6%
Roads - Streetlight Maintenance	71	1.6%
WRS - Waste - Residential	67	1.5%
WRS - Recycling - Blue Cart	65	1.4%
Parks - Snow and Ice Concerns - WAM	58	1.3%
Roads - Debris on Street/Sidewalk/Boulevard	57	1.3%
WRS - Commercial Collection Services	56	1.2%
Total Top 20 SR Types	2,697	59.7%
Total Other SRs	1,821	40.3%
Total SRs for Ward	4,518	100.0%