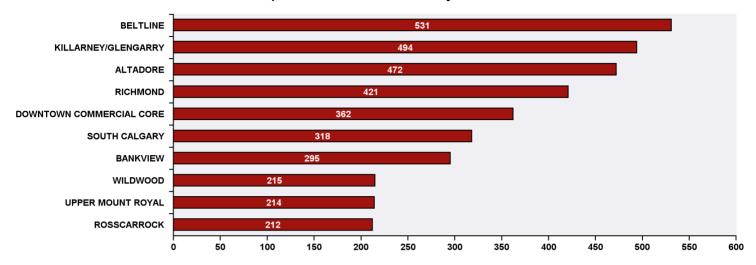
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in May 2018

Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Roadway Maintenance	211	4.3%
Parks - Tree Concern - WAM	201	4.1%
Roads - Street Cleaning	181	3.7%
Finance - ONLINE TIPP Agreement Request	176	3.6%
Corporate - Graffiti Concerns	175	3.6%
Finance - Property Tax Account Inquiry	158	3.2%
WRS - Cart Management	140	2.9%
WRS - Recycling - Blue Cart	112	2.3%
CBS Inspection - Commercial or Multi-Family	102	2.1%
Roads - Backlane Maintenance	99	2.0%
CBS Inspection - SCP - New Home	98	2.0%
Bylaw - Material on Public Property	95	2.0%
WRS - Waste - Residential	88	1.8%
WRS - Compost - Green Cart	86	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	84	1.7%
WRS - Commercial Collection Services	81	1.7%
Bylaw - Noise Concerns	74	1.5%
Roads - Sidewalk - Curb and Gutter Repair	72	1.5%
311 Contact Us	65	1.3%
CT - Employee Conduct	64	1.3%
Roads - Debris on Backlane	64	1.3%
Total Top 20 SR Types	2,426	49.8%
Total Other SRs	2,443	50.2%
Total SRs for Ward	4,869	100.0%