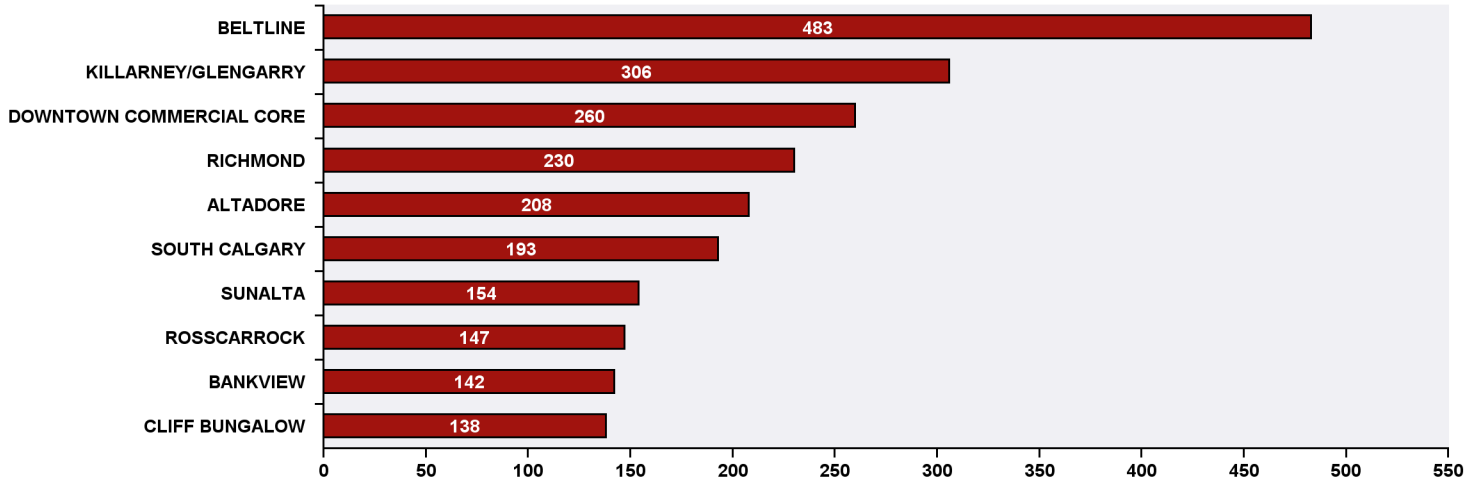


## Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	209	6.3%
Finance - Property Tax Account Inquiry	146	4.4%
Corporate - Graffiti Concerns	141	4.2%
CBS Inspection - SCP - New Home	103	3.1%
CBS Inspection - Commercial or Multi-Family	102	3.1%
Finance - ONLINE TIPP Agreement Request	95	2.8%
WRS - Cart Management	88	2.6%
CT - Employee Conduct	83	2.5%
Roads - Snow and Ice Control	80	2.4%
WRS - Commercial Collection Services	73	2.2%
WRS - Waste - Residential	72	2.2%
Roads - Streetlight Maintenance	65	1.9%
CBS Inspection - Electrical	61	1.8%
WRS - Compost - Green Cart	59	1.8%
WRS - Recycling - Blue Cart	56	1.7%
Finance - TIPP Agreement Request	55	1.6%
311 Contact Us	54	1.6%
Bylaw - Material on Public Property	54	1.6%
CBS Inspection - Residential Improvement Project - RIP	53	1.6%
Roads - Debris on Street/Sidewalk/Boulevard	50	1.5%
WATS - Sewage Back-up	50	1.5%
<b>Total Top 20 SR Types</b>	<b>1,749</b>	<b>52.4%</b>
<b>Total Other SRs</b>	<b>1,586</b>	<b>47.6%</b>
<b>Total SRs for Ward</b>	<b>3,335</b>	<b>100.0%</b>