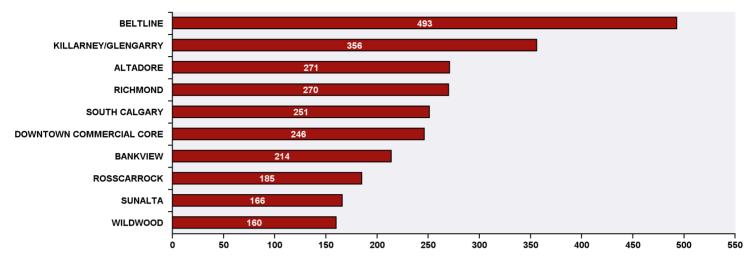


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in November 2018

Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Olympic VOTE 2018	338	9.1%
Roads - Streetlight Maintenance	170	4.6%
Bylaw - Snow and Ice on Sidewalk	128	3.4%
Finance - Property Tax Account Inquiry	124	3.3%
CBS Inspection - SCP - New Home	119	3.2%
CBS Inspection - Commercial or Multi-Family	97	2.6%
Finance - ONLINE TIPP Agreement Request	85	2.3%
WRS - Cart Management	82	2.2%
Corporate - Graffiti Concerns	78	2.1%
CT - Employee Conduct	78	2.1%
WRS - Waste - Residential	68	1.8%
CT - Bus Route or Bus Schedule	66	1.8%
WRS - Recycling - Blue Cart	66	1.8%
CBS Inspection - Electrical	63	1.7%
Bylaw - Material on Public Property	61	1.6%
Roads - Snow and Ice Control	59	1.6%
Finance - TIPP Agreement Request	58	1.6%
Roads - Detour Inquiry	55	1.5%
Roads - Signs - Missing - Damaged	52	1.4%
WRS - Commercial Collection Services	52	1.4%
Total Top 20 SR Types	1,899	51.0%
Total Other SRs	1,825	49.0%
Total SRs for Ward	3,724	100.0%