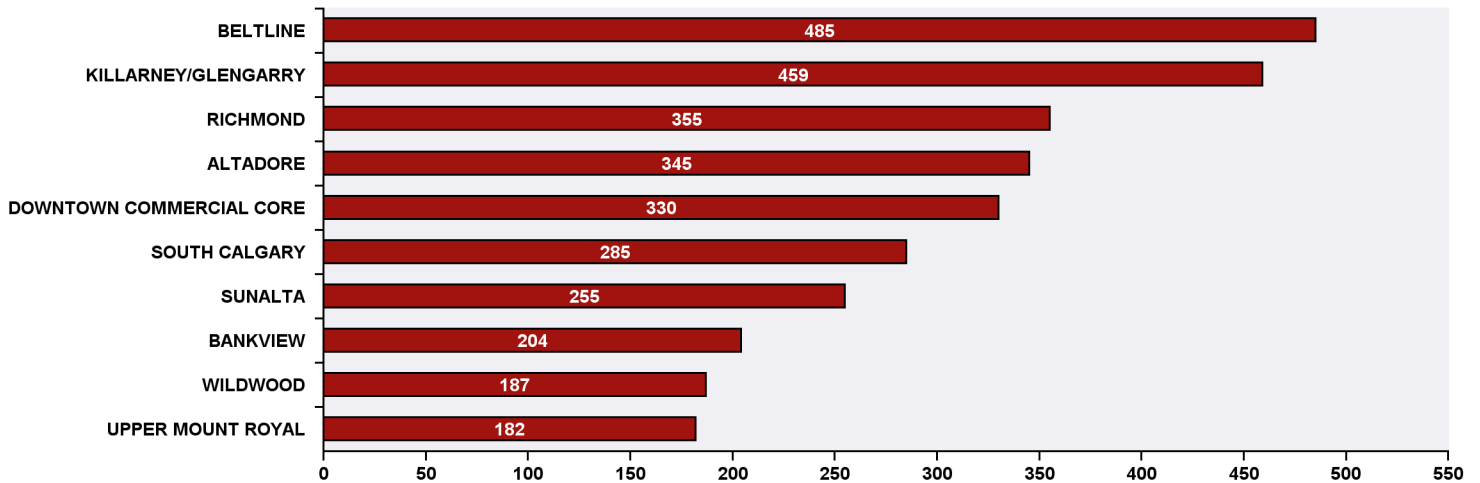


Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	195	4.5%
Roads - Backlane Maintenance	187	4.3%
Finance - Property Tax Account Inquiry	137	3.1%
CBS Inspection - Commercial or Multi-Family	132	3.0%
WRS - Cart Management	128	2.9%
WRS - Recycling - Blue Cart	117	2.7%
WRS - Compost - Green Cart	109	2.5%
CBS Inspection - SCP - New Home	104	2.4%
CT - Employee Conduct	104	2.4%
Bylaw - Snow and Ice on Sidewalk	95	2.2%
Roads - Streetlight Maintenance	93	2.1%
Roads - Signs - Missing - Damaged	92	2.1%
Parks - Tree Concern - WAM	87	2.0%
Bylaw - Material on Public Property	83	1.9%
WRS - Waste - Residential	80	1.8%
Corporate - Graffiti Concerns	75	1.7%
Finance - ONLINE TIPP Agreement Request	71	1.6%
Roads - Pothole Maintenance	67	1.5%
CBS Inspection - Electrical	63	1.4%
Roads - Sidewalk - Curb and Gutter Repair	59	1.4%
WATS - Sewage Back-up	59	1.4%
Total Top 20 SR Types	2,137	49.0%
Total Other SRs	2,227	51.0%
Total SRs for Ward	4,364	100.0%