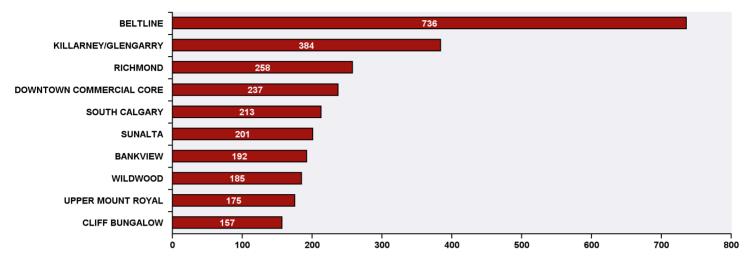


## 311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in September 2017

## Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Waste - Residential	147	3.9%
CBS Inspection - SCP - New Home	128	3.4%
Parks - Tree Concern - WAM	121	3.2%
WRS - Cart Management	121	3.2%
CBS Inspection - Commercial or Multi-Family	118	3.2%
Finance - Property Tax Account Inquiry	112	3.0%
CBS Inspection - Electrical	94	2.5%
WRS - Recycling - Blue Cart	86	2.3%
Roads - Streetlight Maintenance	80	2.1%
Corporate - Graffiti Concerns	77	2.1%
Finance - ONLINE TIPP Agreement Request	77	2.1%
Roads - Roadway Maintenance	68	1.8%
WRS - Commercial Collection Services	67	1.8%
CT - Employee Conduct	58	1.5%
Roads - Debris on Street/Sidewalk/Boulevard	58	1.5%
WATS - Sewage Back-up	57	1.5%
Finance - TIPP Agreement Request	56	1.5%
CBS Inspection - Residential Improvement Project - RIP	54	1.4%
WRS - Compost - Green Cart	52	1.4%
311 Contact Us	51	1.4%
Total Top 20 SR Types	1,682	44.9%
Total Other SRs	2,062	55.1%
Total SRs for Ward	3,744	100.0%