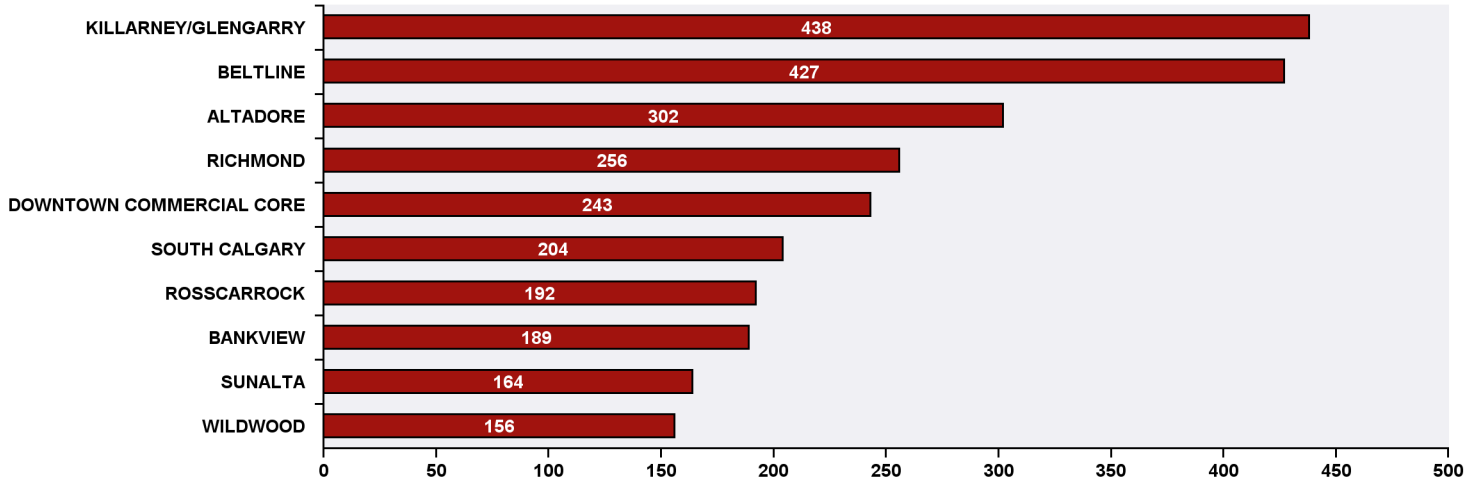


Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Backlane Maintenance	127	3.5%
Parks - Tree Concern - WAM	126	3.5%
CBS Inspection - SCP - New Home	125	3.4%
Corporate - Graffiti Concerns	121	3.3%
CBS Inspection - Commercial or Multi-Family	110	3.0%
WRS - Cart Management	101	2.8%
Finance - Property Tax Account Inquiry	98	2.7%
CT - Employee Conduct	83	2.3%
Bylaw - Material on Public Property	75	2.1%
Finance - ONLINE TIPP Agreement Request	71	2.0%
CBS Inspection - Electrical	59	1.6%
Roads - Debris on Street/Sidewalk/Boulevard	59	1.6%
Bylaw - Noise Concerns	55	1.5%
Roads - Sidewalk - Curb and Gutter Repair	55	1.5%
CT - Bus Route or Bus Schedule	53	1.5%
WATS - Sewage Back-up	53	1.5%
WRS - Waste - Residential	53	1.5%
Roads - Streetlight Maintenance	52	1.4%
WRS - Commercial Collection Services	49	1.3%
311 Contact Us	48	1.3%
Total Top 20 SR Types	1,573	43.3%
Total Other SRs	2,060	56.7%
Total SRs for Ward	3,633	100.0%