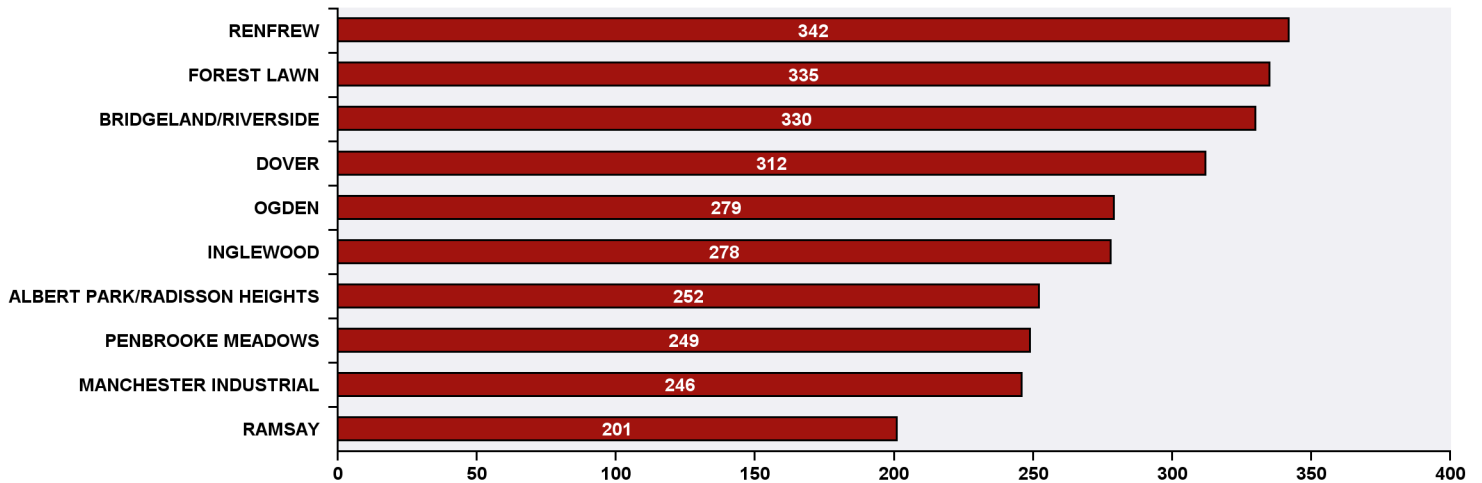


Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Roadway Maintenance	335	7.7%
WRS - Cart Management	159	3.6%
Finance - Property Tax Account Inquiry	147	3.4%
WRS - Waste - Residential	146	3.3%
Roads - Streetlight Maintenance	140	3.2%
CBS Inspection - Commercial or Multi-Family	107	2.4%
WATS - Sewage Back-up	99	2.3%
Bylaw - Material on Public Property	93	2.1%
Corporate - Graffiti Concerns	86	2.0%
Roads - Debris on Street/Sidewalk/Boulevard	83	1.9%
WRS - Commercial Collection Services	80	1.8%
WATS - Water Consumption Appointment	76	1.7%
CBS Inspection - Electrical	74	1.7%
CFD - Inspection - Business Licence - FHB	73	1.7%
311 Contact Us	68	1.6%
Roads - Traffic or Pedestrian Light Repair	67	1.5%
Finance - ONLINE TIPP Agreement Request	62	1.4%
Parks - Tree Concern - WAM	62	1.4%
WRS - Recycling - Blue Cart	61	1.4%
Roads - Backlane Maintenance	60	1.4%
Total Top 20 SR Types	2,078	47.5%
Total Other SRs	2,296	52.5%
Total SRs for Ward	4,374	100.0%