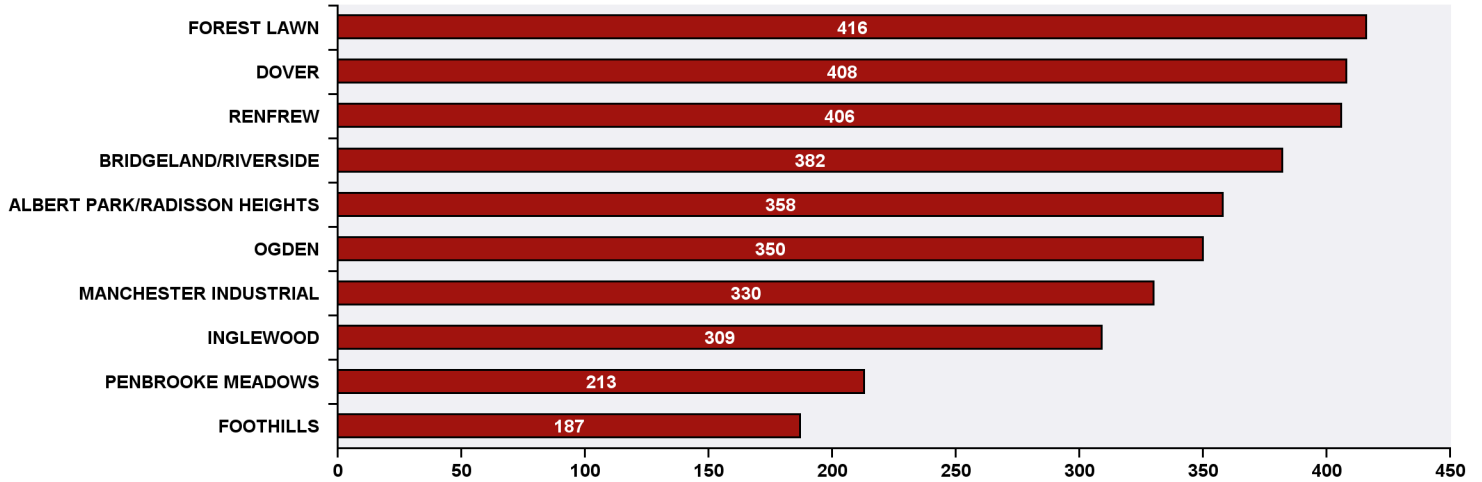


Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CBS Inspection - Commercial or Multi-Family	166	3.4%
WRS - Cart Management	156	3.2%
Finance - Property Tax Account Inquiry	142	2.9%
Bylaw - Material on Public Property	141	2.9%
Parks - Tree Concern - WAM	141	2.9%
WATS - Sewage Back-up	121	2.4%
Bylaw - Long Grass - Weeds Infraction	117	2.4%
WRS - Waste - Residential	117	2.4%
Roads - Roadway Maintenance	109	2.2%
Corporate - Graffiti Concerns	106	2.1%
WRS - Commercial Collection Services	104	2.1%
Roads - Backlane Maintenance	97	2.0%
Roads - Debris on Street/Sidewalk/Boulevard	93	1.9%
CBS Inspection - Electrical	90	1.8%
WRS - Recycling - Blue Cart	79	1.6%
311 Contact Us	77	1.6%
Roads - Dead Animal Pick-Up	75	1.5%
WRS - Compost - Green Cart	72	1.5%
CBS Inspection - Plumbing	70	1.4%
Roads - Debris on Backlane	69	1.4%
Total Top 20 SR Types	2,142	43.3%
Total Other SRs	2,802	56.7%
Total SRs for Ward	4,944	100.0%