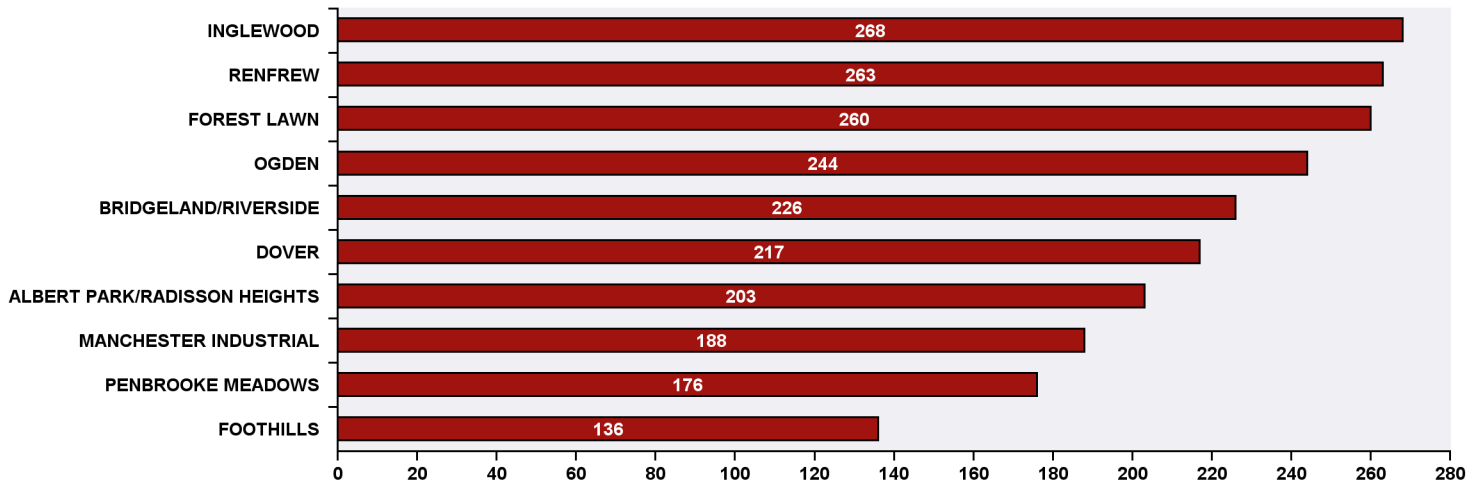


Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	220	6.7%
WATS - Sewage Back-up	121	3.7%
Roads - Snow and Ice Control	119	3.6%
CBS Inspection - Commercial or Multi-Family	116	3.6%
Finance - Property Tax Account Inquiry	112	3.4%
WRS - Waste - Residential	107	3.3%
CT - Bus Route or Bus Schedule	89	2.7%
Roads - Streetlight Maintenance	85	2.6%
WRS - Commercial Collection Services	80	2.5%
WRS - Cart Management	74	2.3%
CT - Employee Conduct	72	2.2%
Roads - Traffic Signal Timing Inquiry	70	2.1%
WRS - Recycling - Blue Cart	64	2.0%
Parks - Snow and Ice Concerns - WAM	63	1.9%
CBS Inspection - Electrical	59	1.8%
Finance - ONLINE TIPP Agreement Request	59	1.8%
Roads - Traffic or Pedestrian Light Repair	59	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	52	1.6%
CFD - Inspection - Business Licence - FHB	45	1.4%
CBS Inspection - Furnace Replacement	43	1.3%
Total Top 20 SR Types	1,709	52.4%
Total Other SRs	1,555	47.6%
Total SRs for Ward	3,264	100.0%