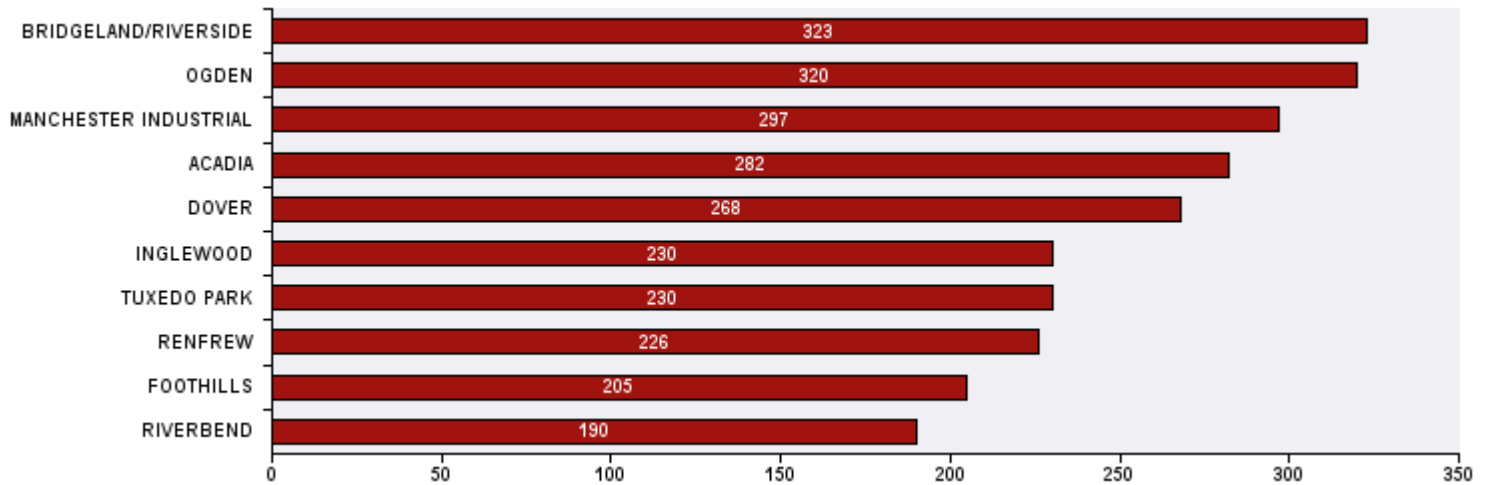


Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	546	13.7%
Bylaw - Snow and Ice on Sidewalk	170	4.3%
Roads - Streetlight Maintenance	134	3.4%
Finance - Property Tax Account Inquiry	109	2.7%
Corporate - Graffiti Concerns	107	2.7%
CBS Inspection - Commercial or Multi-Family	101	2.5%
Roads - Roadway Maintenance	90	2.3%
Finance - Business Tax Inquiry	87	2.2%
WATS - Catch Basin Concerns	86	2.2%
Finance - TIPP Agreement Request	85	2.1%
WRS - Cart Management	76	1.9%
CFD - Inspection - Business Licence	72	1.8%
CBS Inspection - Electrical	66	1.7%
WRS - Waste - Residential	66	1.7%
CT - Employee Conduct	62	1.6%
Roads - Traffic or Pedestrian Light Repair	58	1.5%
Bylaw - Material on Public Property	51	1.3%
Parks - Snow and Ice Concerns - WAM	51	1.3%
WATS - Sewage Back-up	51	1.3%
WRS - Waste - Commercial	51	1.3%
Total Top 20 SR Types	2,119	53.3%
Total Other SRs	1,857	46.7%
Total SRs for Ward	3,976	100.0%