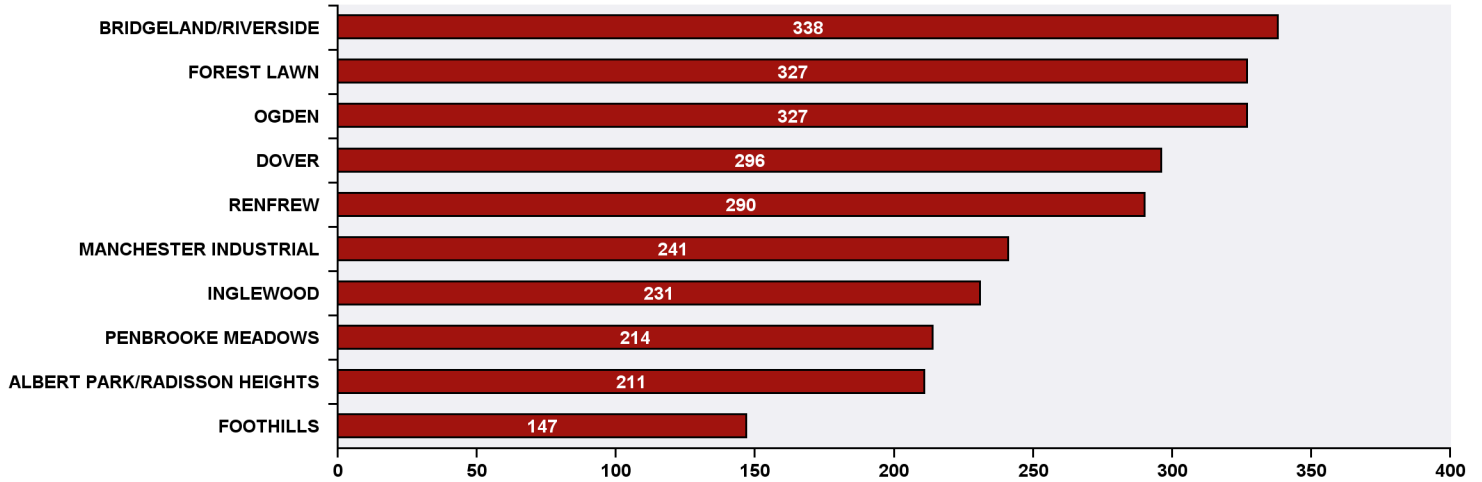


## Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	469	11.9%
Bylaw - Snow and Ice on Sidewalk	289	7.4%
Roads - Streetlight Maintenance	189	4.8%
Finance - Property Tax Account Inquiry	137	3.5%
WATS - Sewage Back-up	129	3.3%
CBS Inspection - Commercial or Multi-Family	121	3.1%
WRS - Cart Management	103	2.6%
CT - Employee Conduct	77	2.0%
Roads - Traffic or Pedestrian Light Repair	75	1.9%
Finance - ONLINE TIPP Agreement Request	72	1.8%
WATS - Water Main Break or Leak	67	1.7%
WRS - Waste - Residential	63	1.6%
CFD - Inspection - Business Licence - FHB	59	1.5%
Compliance - Business Licence Concern	56	1.4%
Parks - Snow and Ice Concerns - WAM	56	1.4%
WRS - Commercial Collection Services	56	1.4%
Bylaw - Material on Public Property	54	1.4%
CBS Inspection - Electrical	50	1.3%
WATS - Construction Inquiry	47	1.2%
Roads - Signs - Missing - Damaged	46	1.2%
<b>Total Top 20 SR Types</b>	<b>2,215</b>	<b>56.4%</b>
<b>Total Other SRs</b>	<b>1,711</b>	<b>43.6%</b>
<b>Total SRs for Ward</b>	<b>3,926</b>	<b>100.0%</b>