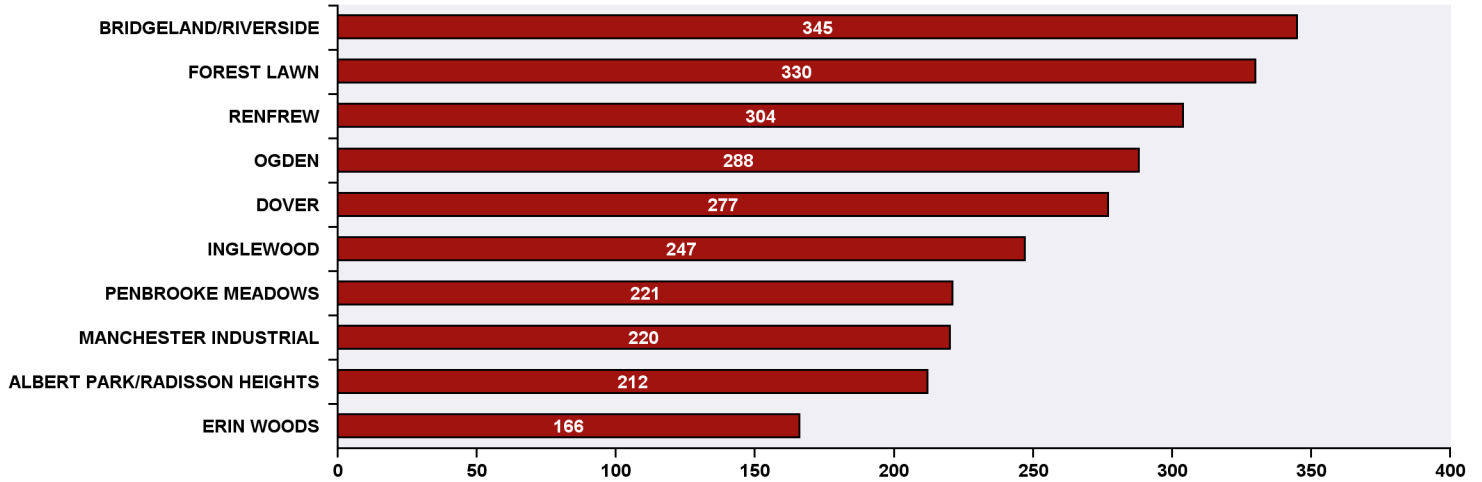


### Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Streetlight Maintenance	243	6.2%
Bylaw - Snow and Ice on Sidewalk	159	4.1%
CBS Inspection - Commercial or Multi-Family	151	3.9%
Finance - Property Tax Account Inquiry	132	3.4%
Roads - Snow and Ice Control	116	3.0%
WRS - Cart Management	113	2.9%
WATS - Sewage Back-up	104	2.7%
Finance - ONLINE TIPP Agreement Request	97	2.5%
WRS - Waste - Residential	88	2.3%
Corporate - Graffiti Concerns	81	2.1%
WRS - Commercial Collection Services	80	2.0%
CBS Inspection - Electrical	76	1.9%
Roads - Debris on Street/Sidewalk/Boulevard	74	1.9%
CT - Employee Conduct	68	1.7%
WRS - Recycling - Blue Cart	65	1.7%
CFD - Inspection - Business Licence - FHB	60	1.5%
Finance - TIPP Agreement Request	54	1.4%
Bylaw - Material on Public Property	51	1.3%
CBS - RIM - Property Research	51	1.3%
CN - Subsidized Programs - Fair Entry	51	1.3%
CT - Bus Route or Bus Schedule	51	1.3%
<b>Total Top 20 SR Types</b>	<b>1,965</b>	<b>50.3%</b>
<b>Total Other SRs</b>	<b>1,942</b>	<b>49.7%</b>
<b>Total SRs for Ward</b>	<b>3,907</b>	<b>100.0%</b>