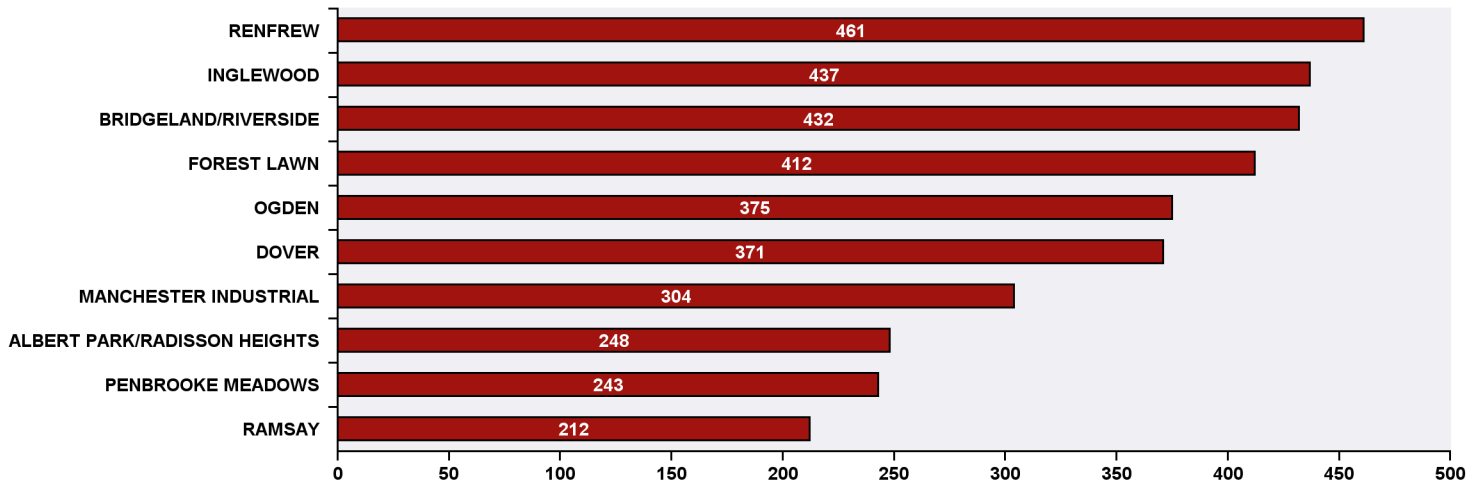


#### Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	265	5.2%
Roads - Roadway Maintenance	195	3.9%
WRS - Cart Management	171	3.4%
Bylaw - Long Grass - Weeds Infraction	141	2.8%
Finance - Property Tax Account Inquiry	135	2.7%
WRS - Waste - Residential	131	2.6%
CBS Inspection - Commercial or Multi-Family	112	2.2%
Bylaw - Material on Public Property	111	2.2%
WRS - Commercial Collection Services	111	2.2%
WATS - Sewage Back-up	100	2.0%
311 Contact Us	93	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	92	1.8%
Corporate - Graffiti Concerns	89	1.8%
CBS Inspection - Electrical	80	1.6%
Roads - Dead Animal Pick-Up	78	1.5%
CT - Employee Conduct	76	1.5%
Roads - Backlane Maintenance	69	1.4%
Roads - Debris on Backlane	69	1.4%
WRS - Recycling - Blue Cart	67	1.3%
Roads - Traffic or Pedestrian Light Repair	66	1.3%
<b>Total Top 20 SR Types</b>	<b>2,251</b>	<b>44.5%</b>
<b>Total Other SRs</b>	<b>2,804</b>	<b>55.5%</b>
<b>Total SRs for Ward</b>	<b>5,055</b>	<b>100.0%</b>