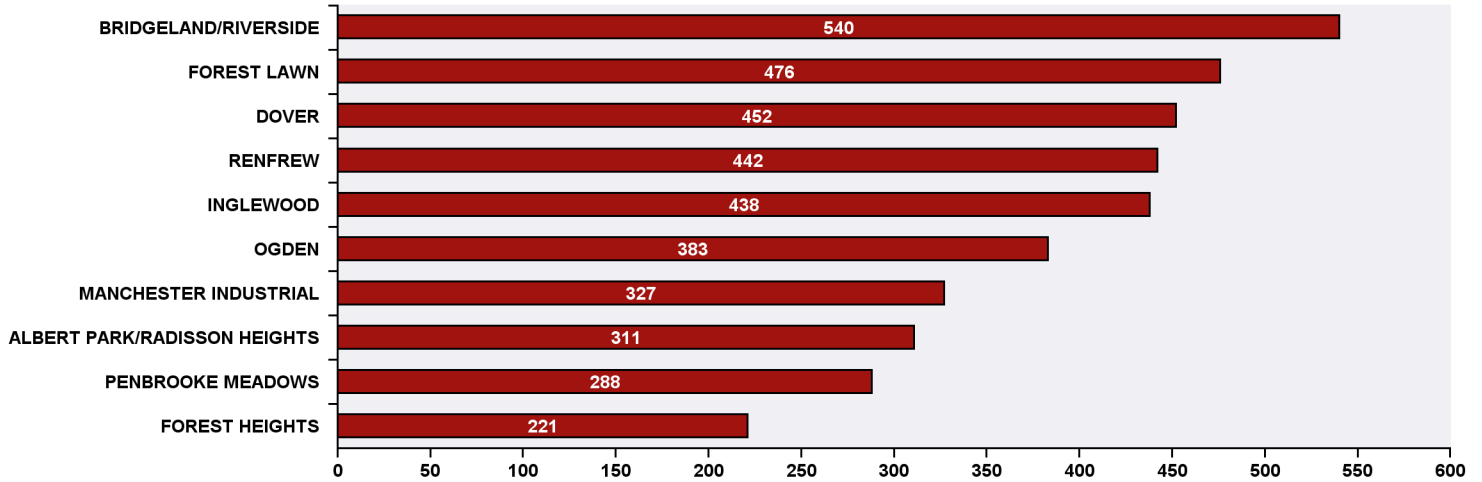


Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	404	6.9%
Roads - Roadway Maintenance	295	5.0%
Parks - Tree Concern - WAM	197	3.4%
Finance - ONLINE TIPP Agreement Request	192	3.3%
Bylaw - Long Grass - Weeds Infraction	175	3.0%
WRS - Cart Management	165	2.8%
Corporate - Graffiti Concerns	163	2.8%
WRS - Waste - Residential	139	2.4%
Finance - TIPP Agreement Request	134	2.3%
Roads - Street Cleaning	124	2.1%
CBS Inspection - Commercial or Multi-Family	115	2.0%
Bylaw - Material on Public Property	114	2.0%
WRS - Commercial Collection Services	102	1.7%
Roads - Traffic or Pedestrian Light Repair	98	1.7%
Roads - Debris on Street/Sidewalk/Boulevard	91	1.6%
WRS - Compost - Green Cart	89	1.5%
Roads - Backlane Maintenance	86	1.5%
WRS - Recycling - Blue Cart	81	1.4%
WATS - Sewage Back-up	79	1.4%
CN - Subsidized Programs - Fair Entry	77	1.3%
Total Top 20 SR Types	2,920	49.9%
Total Other SRs	2,926	50.1%
Total SRs for Ward	5,846	100.0%