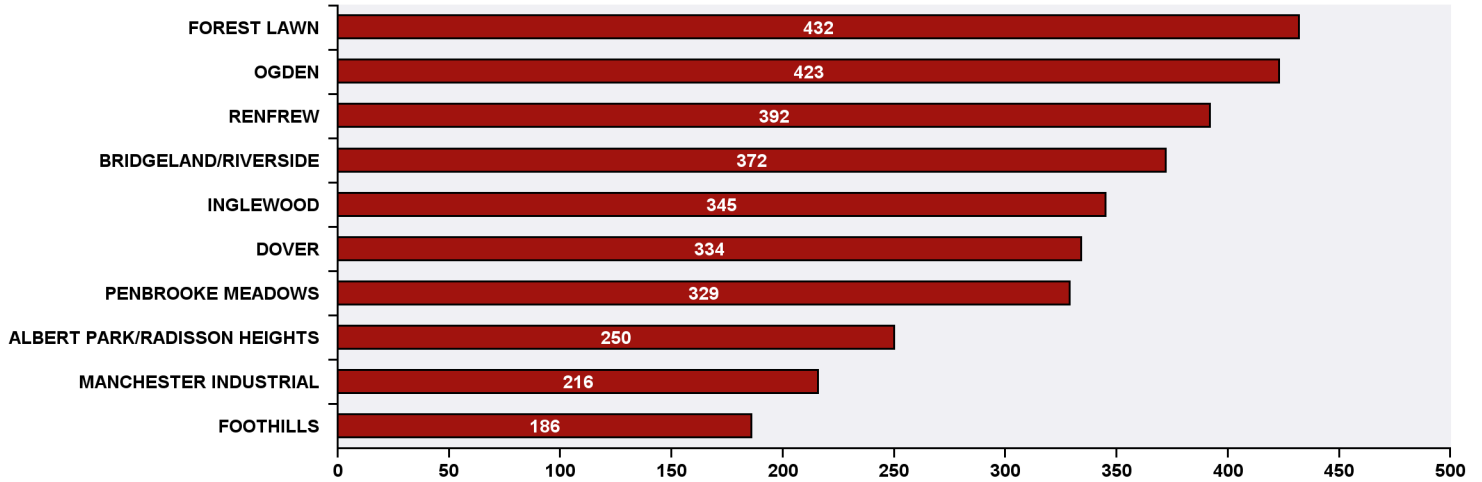


Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Streetlight Maintenance	279	5.8%
Bylaw - Snow and Ice on Sidewalk	161	3.4%
Finance - Property Tax Account Inquiry	158	3.3%
WATS - Catch Basin Concerns	156	3.3%
WATS - Sewage Back-up	148	3.1%
Roads - Snow and Ice Control	147	3.1%
Roads - Pothole Maintenance	123	2.6%
WRS - Cart Management	111	2.3%
CBS Inspection - Commercial or Multi-Family	106	2.2%
Corporate - Graffiti Concerns	102	2.1%
Roads - Debris on Street/Sidewalk/Boulevard	94	2.0%
WRS - Waste - Residential	79	1.6%
Finance - BIA and Business Tax Inquiry	77	1.6%
WRS - Commercial Collection Services	77	1.6%
WATS - Water Outage	73	1.5%
CFD - Inspection - Business Licence - FHB	71	1.5%
Bylaw - Material on Public Property	69	1.4%
WRS - Recycling - Blue Cart	68	1.4%
CT - Bus Stops	67	1.4%
CT - Employee Conduct	66	1.4%
Total Top 20 SR Types	2,232	46.5%
Total Other SRs	2,568	53.5%
Total SRs for Ward	4,800	100.0%