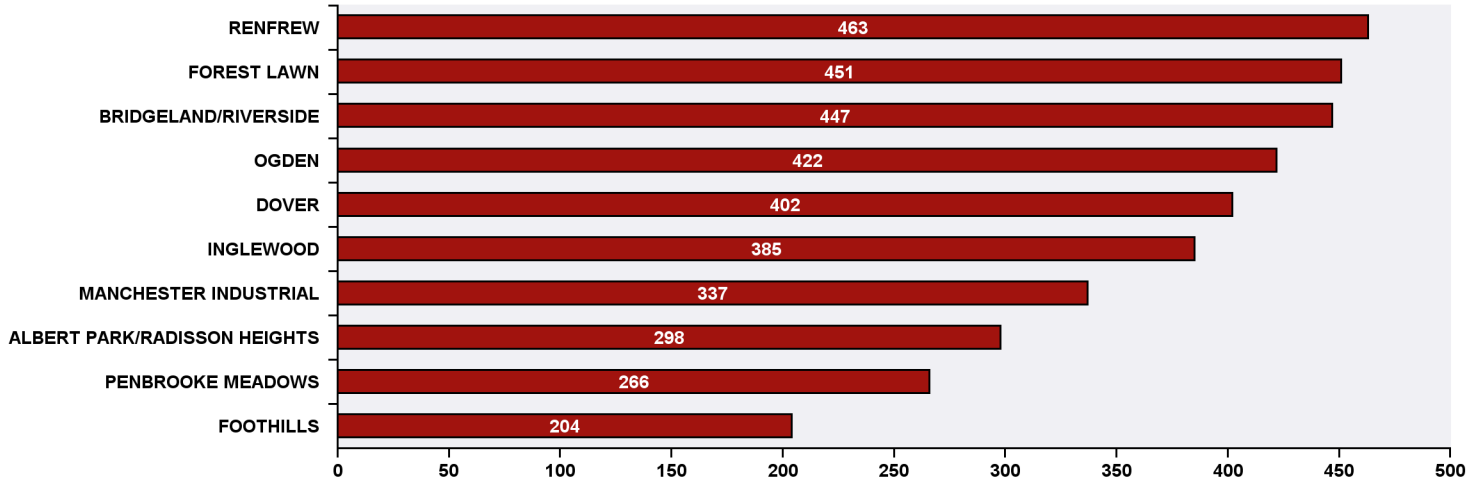




### Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Roadway Maintenance	323	5.9%
WRS - Cart Management	176	3.2%
WRS - Waste - Residential	160	2.9%
Parks - Tree Concern - WAM	157	2.9%
Finance - Property Tax Account Inquiry	133	2.4%
CBS Inspection - Commercial or Multi-Family	124	2.3%
WRS - Compost - Green Cart	120	2.2%
Bylaw - Material on Public Property	113	2.1%
Roads - Debris on Street/Sidewalk/Boulevard	113	2.1%
WRS - Commercial Collection Services	110	2.0%
WATS - Sewage Back-up	105	1.9%
Roads - Street Cleaning	103	1.9%
Finance - ONLINE TIPP Agreement Request	100	1.8%
WRS - Recycling - Blue Cart	91	1.7%
311 Contact Us	87	1.6%
CFD - Inspection - Business Licence - FHB	84	1.5%
Roads - Backlane Maintenance	83	1.5%
Corporate - Graffiti Concerns	78	1.4%
Roads - Streetlight Maintenance	78	1.4%
Roads - Debris on Backlane	75	1.4%
<b>Total Top 20 SR Types</b>	<b>2,413</b>	<b>44.2%</b>
<b>Total Other SRs</b>	<b>3,048</b>	<b>55.8%</b>
<b>Total SRs for Ward</b>	<b>5,461</b>	<b>100.0%</b>