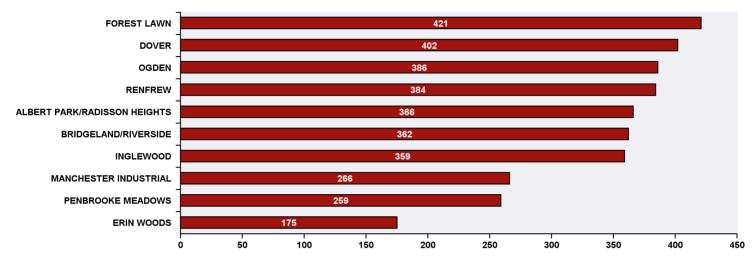


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in November 2018

Top 10 Communities in Ward 9 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Olympic VOTE 2018	596	12.0%
Roads - Streetlight Maintenance	197	4.0%
CBS Inspection - Commercial or Multi-Family	173	3.5%
Bylaw - Snow and Ice on Sidewalk	142	2.9%
CT - Bus Route or Bus Schedule	135	2.7%
WRS - Waste - Residential	128	2.6%
Finance - Property Tax Account Inquiry	121	2.4%
WRS - Cart Management	119	2.4%
Roads - Snow and Ice Control	110	2.2%
WATS - Sewage Back-up	105	2.1%
Corporate - Graffiti Concerns	85	1.7%
CT - Bus Stops	79	1.6%
CT - Employee Conduct	79	1.6%
WRS - Commercial Collection Services	78	1.6%
Roads - Traffic or Pedestrian Light Repair	75	1.5%
CBS Inspection - Gas	71	1.4%
WRS - Recycling - Blue Cart	71	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	68	1.4%
Finance - ONLINE TIPP Agreement Request	67	1.4%
WRS - Compost - Green Cart	67	1.4%
Total Top 20 SR Types	2,566	51.8%
Total Other SRs	2,388	48.2%
Total SRs for Ward	4,954	100.0%

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