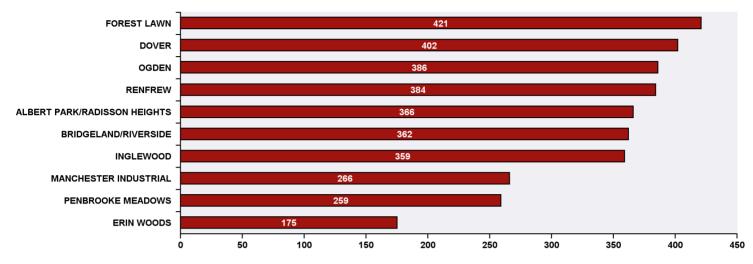


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in November 2018

Top 10 Communities in Ward 9 by SR Volume



| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|---|----------|-----------------|
| City Clerk's - Olympic VOTE 2018 | 596 | 12.0% |
| Roads - Streetlight Maintenance | 197 | 4.0% |
| CBS Inspection - Commercial or Multi-Family | 173 | 3.5% |
| Bylaw - Snow and Ice on Sidewalk | 142 | 2.9% |
| CT - Bus Route or Bus Schedule | 135 | 2.7% |
| WRS - Waste - Residential | 128 | 2.6% |
| Finance - Property Tax Account Inquiry | 121 | 2.4% |
| WRS - Cart Management | 119 | 2.4% |
| Roads - Snow and Ice Control | 110 | 2.2% |
| WATS - Sewage Back-up | 105 | 2.1% |
| Corporate - Graffiti Concerns | 85 | 1.7% |
| CT - Bus Stops | 79 | 1.6% |
| CT - Employee Conduct | 79 | 1.6% |
| WRS - Commercial Collection Services | 78 | 1.6% |
| Roads - Traffic or Pedestrian Light Repair | 75 | 1.5% |
| CBS Inspection - Gas | 71 | 1.4% |
| WRS - Recycling - Blue Cart | 71 | 1.4% |
| Roads - Debris on Street/Sidewalk/Boulevard | 68 | 1.4% |
| Finance - ONLINE TIPP Agreement Request | 67 | 1.4% |
| WRS - Compost - Green Cart | 67 | 1.4% |
| Total Top 20 SR Types | 2,566 | 51.8% |
| Total Other SRs | 2,388 | 48.2% |
| Total SRs for Ward | 4,954 | 100.0% |

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